

Whitchurch-on-Thames Residents Issues

		Date raised	Raised to	Progress/ actions	Category	Status
PC-1	At least 4 residents raised concerns about state of "boat" on high street and offered suggestions to improve the front of the Church entrance. Some are concerned it is not in keeping with the village and some recommend that the boat be improved or removed.	21-07-2018	Emails and letters to JD	Sep 2020: PC to close this issue as no further issues raised. The Green Team continues to maintain the flowers in the Bellmouth. Mar 2020: Boat was removed by the Bell Mouth by residents representing the owner of the land in November. The PC since investigated the land registry for the site which does not show that this land is part of Walliscote House. Apr 2019: Work Party planned for April to improve Boat. Resident raised concerns about the need for a planning application for the Boat, at the April PC Meeting. The Clerk took an action to investigate this. January 2019: PC voted to keep the boat with the following responsibilities for maintaining it: Gill Williamson of Knit and Stitch group to keep the boat covered and decorated through Spring. Leslie Maynerd of MOWS to organise a refurbishment of boat in Spring to make it more tidy and easier to maintain going forward. Nov 2018: MOWS soliciting ideas to replace boat and will provide a recommendation to the PC at a future meeting.	Open Spaces	Closed
PC-2	WOT Twinning plaque appears to have been stolen from its position on the High Street between the two notice boards	07 Sep 2018	Email to JD	Mar 2020: No further action has been taken by the twinning Society. Recommend we close this. Jim has notified police and submitted report - crime reference number is: 43180274983. He has asked the Twinning society to recommend how they would like to have it replaced. They showed a record that the PC originally paid for this in 1985.	Built Environment	Closed
PC-3	Complaints by two residents about inconsiderate parking in the upper narrows. In one case the parking blocked a delivery truck that couldn't get through. Proposing yellow lines around the narrows, and on the end of Hardwick Road, so that vehicles can use this junction safely. Also enforcement of parking laws by PC or police.	24/10/2018	Email to Rachel	Mar 2020: JD requested TAPAG provide an update n the situation. April 2019: PC agreed to issue a notice warning of potential traffic tickets if situation does not improve. Jan 2019: Another resident has provided suggested improvements to the High Street parking situation. TAPAG has confirmed that these options are being considered. Blueprint of TAPAG recommendations to be issued in Spring along with Village Plan draft. 28 Oct: Rachel highlighted to them that an agreement was made between the Residents of the narrows and the Police to allow some concessions to the parking rules. It could be that there are people parking there now that are not aware of the agreements made however, and could be parking	Traffic and Parking	Open
PC-4	Residents of Hartslock Bridleway and other village residents have asked for the building of new fence along the Thames Path at Coombe Park to be stopped. There is no planning application, it is much closer to the road than the previous fence, and the design is not consistent with the AONB guidelines.	21/1/2019	Emails and phone calls to JD.	May 2020: SODC has now approved a revised planning application with a timber fence. Suggest we leave this open until the fence is replaced. March 2020: Coombe Park resubmitted planning application to replace metal fence with wooden one at the original location. PC to review. March 2019: PC strongly objected to approval of retrospective planning applications for fence with recommendations for improvement. January 2019: Issue escalated to SODC Enforcement. SODC have allowed the work to continue but have agreed with owner of Coombe Park to have planning application submitted within 10-14 days.	Planning	Open
PC-5	Fix broken pillar on corner of Manor Road. Damaged by large car carrier vehicle.	11/3/2019	Email to JD	June 2020: Repair work is now complete. May 2020: New supplier cannot get the required bricks under current lockdown. Mar 2020: New supplier selected at Feb PC meeting as previous supplier was unable to do the work. 01 Apr: PC is getting quotes for it's repair. Company responsible for its damage has agreed to pay for it.	Built Environment	Closed
PC-6	2 residents asked that the parish council consider residents parking as part of the future traffic and parking strategy	20/6/2019	email to JD	Mar 2020: Residents parking is requested in the Traffic and Parking Strategy on the Village Plan. TAPAG is working with OCC and SODC on this, but it is not planned to be part of the first phase to make improvements to the traffic flow. 16 Jun: We have confirmed that that the Traffic and Parking Strategy in the upcoming Village Plan includes a request for residents parking but this will not be in the first phase. I suggest we keep this open until the longer term strategy is finalised.	Traffic and Parking	Open
PC-7	Blocked Drains on Hardwick Road. Resident requested support form Drains Czar and PC to address.	23/2/2020	email to JD	Sep 2020: OCC has now cleared all drains on Hardwick Road and Swanston Field and parts of the High Street. Mar 2020: Melanie Hardwick, John Bradon, Warren Beard and Cllr Ferguson working to get these reported on Fix My Street and escalate to OCC and SODC as required.	Open Spaces	Closed

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PC-8	<p>1 iron bollard on village green car park has been uprooted and is lying on the ground.</p> <p>2 Two benches on village green vandalised and dangerous. Need replacing by a contractor so they are securely installed.</p> <p>3 two lights on the left hand side of the upper high street are out.</p> <p>4 the village green itself has been damaged by lorry wheels , causing two rows of deep ruts along the full length of the green left hand side. The ridge is dangerous underfoot.</p>	12/4/2020	JD	<p>1 Iron bollard on village green car park has been uprooted and is lying on the ground. - JD: mentioned this to Jon previously - it is now removed. I believe Johnny took it when he removed the other posts recently. The PC does not see a need for this anymore.</p> <p>2 Two benches on village green vandalised and dangerous. Need replacing by a contractor so they are securely installed. JD: The parish council replaced these - closed.</p> <p>3. Two lights on the left hand side of the upper high street are out. JD: I raised a fixmystreet in January and was told these would be fixed by OCC -1962544 . They now appear to be working.</p> <p>4. The village green has been damaged by lorry wheels , causing two rows of deep ruts along the full length of the green left hand side. The ridge is dangerous underfoot. JD: PC requested that Jon Steward fix this as cricket groundsman. PC will support if needed.</p>	Open Spaces	Open
PC-9	<p>Resident raised issues:</p> <ul style="list-style-type: none"> - Need to trim Yew Trees at entrance to Manor Road - Growth of bushes on upper high Street narrow is blocking view 	1/6/2020	Email to JD	<p>Jul 2020: PC approved funding for Heritage Tree surgeon to trim tree on Manor Road Verge.</p> <p>The trees in Manor Road from the entrance up to the playground are now hanging over the road quite low and are being broken off by taller vehicles. Some of them need some trimming. Response: Cllr Higley working to address this.</p> <ul style="list-style-type: none"> • I drove up to the upper narrows in a higher vantage point vehicle than a normal car, and because the growth into the roadway of bushes on the right-hand side, I was unable to see vehicles waiting to come down. Response: Advised resident to raise on to Fix my street which he did. • Another point is that the pavement outside the back gates of Hopton needs repairing now the contractor's vehicles have stopped using the gates. <p>Response: Cllr Donahue understands that this will be addressed as part of planned pavements work.</p>	Open Spaces	Open
PC-10	<p>Residents raised concern about compromised verge on Hardwick Road Across from Jubilee walk and that Jubilee hedges need to be cut back.</p>	4/7/2020	Call to JD	<p>Aug 2020: JD and Clerk followed up with OCC and they have confirmed that is has been inspected and will be repaired. Hedges have been added to "hatter list" and will be cut back soon. Additional cones added in the meantime.</p>	Traffic and Parking	Open
PC-11	<p>Resident raised concern about Thames Water trucks riding on Pavement on Manor Road and damaging the surface. Asked PC to raise to TW.</p>	15/8/2020	Met with JD	<p>Sep 2020: Cllr Donahue raised issue to contact at TW, advised to raise a request for size and frequency of lorries on Manor Road to Environmental Information Regulations and also if they have other size tankers that they could use, which he has done as a starting point.</p> <p>Aug 2020: Cllr Donahue met with resident and agreed to raise to TW from PC.</p>	Thames Water	Open
PC-12	<p>Resident on Hardwick Road backing onto VG asked PC to review proposal to remove Sycamore Tree on the border with VG and trim yew trees overhanging their fence.</p>	16/8/2020	Email to JD	<p>Sep 2020:PC agreed that the resident can remove the Sycamore Tree and cut back the Yew tree. They also proposed to plant a new tree near this location in memory pf Pam Wilkinson.</p>	Village Green	Closed
PC-13	<p>Resident asked that we raise the issue of painting white lines on the upper narrows to OCC.</p>	15/8/2020	Email to JD	<p>August 2020: Cllr Donahue raised to OCC contacts responsible for road markings.</p>	Traffic and Parking	Open
PC-14	<p>Residents on Hardwick Road expresses concern about noise and swearing from youth playing at the football field.</p>	19/6/2020	Email to JD	<p>Sep 2020: PC agree to working of new signs that included, "This is a residential area, so please keep your voices down in the evening."</p> <p>Jul 2020: Cllr Smith and Cllr Donahue met with the resident. We committed to look at use of signs requesting users be respectful of the residential area, and consider alcohol restrictions.</p>	Village Green	Open
PC-15	<p>Resident suggested that we look at alcohol restrictions on the Village Green to address anti-social behaviour such as "Alcohol Free Zones" or PSPOs used in other parts of the country.</p>	14/6/2020	email to Clerk	<p>Jul 2020: Cllr Donahue sent all councillors an assessment of options to limit use of alcohol on the Village Green which was discussed at the July meeting. It was agreed that creating an alcohol-free Village Green would be difficult. Councillors cannot enforce the law only the police can. Councillor agreed that, as a minimum, we should wait for a period of time and consider if the recent anti-social behaviour turns into a longer term issue and also whether controlling alcohol use is the most appropriate method for addressing it.</p>	Village Green	No Further Action Required
PC-16	<p>Residents have asked for help in resolving leak on Eastfield Lane near the narrows where water is seeping out.</p>	31/7/2020	email to Clerk	<p>Sep 2020: TW has now agreed it is their responsibility to repair the leak and is making plans to fix it.</p> <p>Aug 2020: Clerk raised to Thames Water and Cllr Donahue raised to OCC and Flood forum team/ OCC is convinced this is a TW water main break, but TW is denying responsibility</p>	Thames Water	Open
PC-17	<p>CC and FC raised issue of tap on Village Green needs to be replaced.</p>	15/07/2020	Email to JD	<p>Sep 2020: Cllr Steward getting quotes for a replacement.</p>	Village Green	Open

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PC-18	Resident raised concern about the safety of the pavement in front of the Ferryboat for pedestrians.	1/9/2020	Email to JD	Sep 2020: Cllr Donahue to spearhead this with Cllr Ferguson and others. TAPAG has been asked to request road marking and bollards are part of High Street changes.	Pavements	Open

Total Open as of May 2020	12
Closed since last update	6
Closed as of May 2020	30
Total Closed since May 2018	36

Categories	
TAPAG - Traffic and Parking	4
Pavements	1
Thames Water	2
Village Green	4
Village Hall	0
Built Environment	2
OCC Services	0
Planning	1
School	0
Open Spaces	4
Total	18