

WOT Residents Issues - CLOSED

		Date raised	Raised to	Recommended Actions/status	Category	Status
PC-Closed -1	Resident raised concerns about cars parked in front of her house for multiple days.	08-May-18	Jim via phone call	Jim updated the resident on the work that TAPAG is doing to address long term parking in the high street and promised to keep them informed.	Traffic and Parking	No Further Action Required
PC-Closed -2	A car tyre is left at the intersection of Whitchurch High Street and Hardwick road. Across from the Art gallery on the grass triangle.	13-May-18	SODC	27 May: Cllr Donahue has taken the tyre to the tip. Reported to SODC Fly tipping - Reference 185487	Built Environment	Closed
PC-Closed -3	Traffic congestion in the High Street: Resident is recommending residents parking in the High street only, also extending 20 mph speed limit up to Whitchurch Hill	22-May-18	Letter to PC with VP Survey	Jim and Rachel discussed these issues with resident at the Open Day so he is aware of the options that are being considered and that his feedback will be considered. Suggest a follow-up phone call at a later date.	Traffic and Parking	No Further Action Required
PC-Closed -4	Branch is hanging off telephone leading up to 1 Hillside.	14-Jun-18	Phone call to JD	04 Jul: Branch removed by OCC - can be closed. Jim advised then to contact OCC to request it be removed and tree trimmed back.	Built Environment	Closed
PC-Closed -5	Repair fencing by cricket field/Football field. Fence now compromised from going through the fence. Owner of Paddock concerned about exposed barbed wire endangering their horses	03-Jul-18	Phone call to JD	Nov 2018: Sturdier fence construction now complete to the satisfaction of the resident. We may consider signage to ensure users of the football field use the style only for access of required in the future. 11 Sep meeting: PC voted to contribute £400 toward fence repair. Money paid and repair are now underway. I'll work with resident to post appropriate signage to prevent this happening in the future. 04 Jul: Keith and repaired the break in the fence with another resident but the owner would like to have something more permanent and secure. The owner provided 3 quotes from a fence builders and asked the PC for a contribution.	Village Green	Closed
PC-Closed -6	Resident raised the following suggestions: 1. There are now a number of signs warning of the possible presence of cyclists (ours are not the most obvious), one extreme point without any such warning is the approach at speed downhill through the narrows. 2. Is it possible during the school holiday to have 'School' emblazoned across Hardwick Road on the east and west sides of Muddy Lane? 3. We have idiotic parking at the moment of a Mini directly opposite the turn to Hardwick Road - police action since it is extremely dangerous both for uphill and downhill traffic as they approach that junction.	23-07-2018	Email to JD	1. Resident agreed no further action was required on the bicycle signage. 2. TAPAG agreed to investigating flashing sign and 20mph as well as the word "school Xing" painted on the road. 3. Rachel shared the agreement with police on parking at the triangle at Hardwick Road.	Traffic and Parking	No Further Action Required
PC-Closed -7	Broken BT manhole caused hazard on Manor Road	30-Aug-2018	Phone call to JD	Jim raised to BT and Fix my Street as urgent action. Provided temporary cover for the hole. BT put up protect barriers within 1 day and fixed the manhole cover within 4 days.	Built Environment	Closed
PC-Closed -8	Flatbed lorry backed into WOT Sign by bridge, bending posts. Photographic evidence provided by resident.	31-Aug-2018	Email to JD	Sign has been straightened out and sign is now back to previous position.	Built Environment	Closed
PC-Closed -9	Waste bin pick-ups are missed on a regular basis from 9-14 Hillside. Residents have raised this numerous times to SODC and Biffa but the problem keeps happening.	04-Sep-2018	Email to JD	16 Oct: Residents say issue now appears to be addressed. 09 Sep: JD raised to Rob Simister for attention. Rob escalated this to the Cabinet Officer for Waste Disposal.	OCC Services	Closed
PC-Closed -10	Members of the Bridge Club asked why the new windows of the Village Hall were all frosted. Also asked when the new lighting was planned for replacement.	05-Sep-2018	Email to JD	Referred them to Chair of the VH Committee to provide background on decision to make all windows frosted. Oct OC meeting: Explanation provide and feedback solicited from other VH users and Parish Councillors who all agreed they were fine and a great improvement. Lighting improvements will be looked at as a priority as part of the Village Hall improvements over the next 2 to 3 years.	Village Hall	Closed
PC-Closed -11	Parent from the school and another resident parent were concerned about the playground having an unprotected view from neighboring homes after the developer at the house adjacent to the school cut down Leylandi and Hazel Coppices that don't appear to have TPOs or require planning permission.	24-Sep-2018	Phone calls to JD	It now looks to be resolved as Jim spoke to the school Business Manager and who said that the developer has agreed to erect an 8 foot closeboard fence to protect the view now.	School	Closed
PC-Closed -12	Resident contacted Sarah and Keith about a map of WOT that was hundreds of years ago. He thought would be an interesting picture to be hung in the village hall.	15/10/2018	Sarah	Map of WOT now raised on Village Hall.	Village Hall	Closed
PC-Closed -13	The water tap at the top of the green has rusted up and can't be switched off. We think it will need replacing (or fixed) and it would be good to do it before the frost sets in	16/10/2018	email to JD	16 Oct: Asked Keith and VG WG to look at this. It is switched off now. Keith to advised that replacement is not required.	Village Green	Closed
PC-Closed -14	Resident identified a long length of barbed wire in the trees along Muddy Lane that should be removed.	18/10/2018	email to JD	24 Oct: Barbed wire removed by members of WOTHabs. 18 Oct: Keith agreed to look at this with resident and remove it.	Village Green	Closed

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PC-Closed -15	Provided letter on background of the Goring Heath Almshouse cobblestone planning issue. Requesting PC express support for this.	10-Sep-2108	Email to Clerk	Sept 2018: Clerk sent email to Goring Heath PC offering support.	Planning	Closed
PC-Closed -16	Village Green - 2 residents suggested grass be cut more frequently and grass cutting be picked up by grass contractor. Referenced the Cricket fields of Woodcote and Checkendon. In addition, the cuttings often hide dog poo and his children had an unfortunate incident when they couldn't see the poo.	12-May-18	Letter and text to PC	Mar 2019: Council approved funding to increase Village Green cuts to weekly from April to July. This should address the issue. January 2019: Parish Council voted to seek quotes from the contractor to increase cuts to at weekly during the fastest growing season. We will also ask the Cricket Club to contribute to the costs of the increased cuts. 10 July PC meeting: More frequent cuts of the VF were recommended during peak growing season. This to reviewed later in the year to see is collection of clippings could be added to the contract. June 2018: Keith confirmed that the maintenance contract does not include picking up the cuttings and the contractor does not have a collector for grass cuttings. The contractor recommended weekly cuttings during busy growth period to ensure the cuttings are short. This will be considered for next year's contract. The cutting were not an issue during the July/ August/September period due to the hot dry weather.	Village Green	Closed
PC-Closed -17	At least two suggestions to address Dog Fouling: - Create a Dog free zone - Concerned about dog fouling on the Village Green - suggested that there be a small area for family picnics with toddlers, maybe in front of the pavilion. - Install an additional dog bin on the village green.	19-May-18	Jim at Open Day/ Annual Assembly	April 2019: Council agreed that extra bin on the VG was not required at this time given the other 3 bins located in the area. The suggestion for a 'No Zone area' of the Village Green was passed to the VG team chairman, John Bradon to consider as art of the future vision for the Village Green	Open Spaces	No Further Action Required
PC-Closed -18	Resident asked about ownership of the verges along the High Street related to a skip at Duchess Close construction site. Another resident express concern about the amount of rubbish on the site.	29/1/2019	email to Clerk	01 Mar: Jim investigated site and assured resident that rubbish was cleared up from the site. They agreed the issue could be closed. 02 Feb: Rachel investigating with TAPAG as they are investigating using the verge for parking spaces. Jim provided the resident with an update.	Traffic and Parking	Closed
PC-Closed -19	Resident asked if sign be reinstated at Manor Road Recreational Facility prohibiting dogs and to keep door shut. Some dog poo was found there recently. The new sign asks for residents to clean up after their dogs but doesn't prohibit them.	17/2/2019	email to JD	01 Apr: Keith installed 'No Dogs Allowed Sign' and fixed gate so it shuts easily preventing dogs from coming in. 21 Mar: PC approved no dogs sign and agreed to look at fixing the gate. 27 Feb: Keith to look into signs prohibiting dogs or to keep the gate closed.	Open Spaces	Closed
PC-Closed -20	Concern about ivy on brick and flint wall at on Hardwick Road at the narrows. Potential to damage wall which is part of Conservation Area.	18/3/2019	email to Clerk	01 Apr: This was raised informally to the owners for their information. The PC agreed at the April meeting that no further action is required on this, subject to any future recommendation at part of the Conservation Area re assessment.	Conservation Area	Closed
PC-Closed -21	Request to investigate a series of blocked drains on High Street.	1/4/2019	Email to JD	01 May: OCC and resident has confirmed that the drained are now cleared. April 2019: Issues raised on Fix My Street OCC Councillor and are now in progress.	Traffic and Parking	Closed
PC-Closed -22	Complaint about litter behind fence on Hartslock Bridleway.	21/3/2019	email to Clerk	Mar 2020: This will not be an issue given the plans for a wooden fence to replace the metal fence in the future. 01 Apr: Request sent to Coombe Park to look at regular litter removal on their side of the property. The owners are aware of this and are taking action to pick up the litter on a regular basis. They requested the consideration of little bins along Hartslock Bridleway. This can be put on hold subject to a decision on the planning application for the new fence.	Planning	No Further Action Required
PC-Closed -23	Request to follow up on broken Bollard on lower narrows.	1/4/2019	Discussion with JD	Nov 201: Bollard repaired 01 Apr: OCC had said they ordered a new bollard at end of January, but this was escalated back to OCC as it is closed on fix my street. OCC has agreed to re-open this.	Built environment	Closed
PC-Closed -24	The commemorative tree on the village green for Fred Phillipson has been snapped in two. It looks very sad and needs replacing. It is planted beside the seat facing the pitch near the school. Pam and Fred both did so much for the village and Fred was also the most tactful treasurer for the church for many years. They deserve to have a dignified memorial tree.	11/4/2019	Email to JD	Mar 2020: PC approved funding for a replacement tree. Sally and Pete Woolhouse have replanted the tree. Can be closed. 14 Apr: Keith is working with Sally from WOTHabs to have the tree replaced.	Village Green	Closed
PC-Closed -25	A resident suggested that the PC develop a plan to encourage electric vehicles and charging points.	20/6/2019	Raising in PC meeting	Mar 2020: Raised to TAPAG, who are supportive of this but it is not part of the initial strategy for traffic and parking improvements.	Traffic and Parking	No Further Action Required
PC-Closed -26	A resident suggested that we organise a working party to trim the trees along Hardwick Road during the 3 week period that Hardwick Road is closed for gas repairs.	11/7/2019	Email to Clerk	Mar 2020: Raised to Green Team who will priorities work in this for a future working party. 12 July: JD discussing with John Bradon if this could be a task for the new Green Team.	Open Spaces	No Further Action Required
PC-Closed -27	Repair of broken benches on Village Green raised by at least 2 residents to PC.	30/9/2019	Email to JD	Mar 2020: 3 new sturdier benches ordered and install in the Village Green to replace damaged benches.	Village Green	Closed
PC-Closed -28	Residents raised concerns about a deer that was killed trying to go under the metal fence on Hartslock Bridleway.	6/3/2020	Email to JD	April 2020: Parish Council raised this concern in comments on the Coombe Park planning application. SODC has now approved the amended planning application. Mar 2020: JD raised this concern to SODC planning and Coombe Park estate.	Planning	No Further Action Required

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PC-Closed -29	Resident raised concerned that there may be a need for dog bins near Veg Shed at Hardwick and potential by the public access area at the end of Sheepwash lane.	30/3/2020	Email to JD	May 2020: Hardwick Estate has confirmed that there is no need for a dog bin at the Veg Shed. Apr 2020: JD has asked Hardwick Estate to confirm if they see a need for the dog bins. Under discussion.	Open Spaces	Closed
PC-Closed -30	Resident requested that we raise resurfacing Hardwick road at the narrows to OCC as it is badly damage in several places.	10/5/2020	JD	May 2020: JD raised Fix My Street request 2109550. This report has been closed. However the issue has been passed to the relevant team for consideration for future programmed works	Traffic and Parking	No Further Action Required

Open	
Closed, issue addressed	21
No further action required by the PC	9
Total Closed since May 2018	30

Categories	
TAPAG - Traffic and Parking	7
Village Green	6
Village Hall	2
Built Environment	5
OCC Services	1
Planning	3
School	1
Conservation Area	1
Open Spaces	4
Total	30