Whitchurch-on-Thames Residents Issues - November 2026 Update

	Date raised	Raised to	Progress/ actions	Category	Status
Resident raised issue of dangerous dead trees and branches on Muddy Lane that have the potential to fall on school children.	2/7/2025	email to Jim D	Nov 2026: SSEN had stated that they were planning to cut back trees along Muddy lane further however we have seen no updates to their plans . The Green Team working party has now cleared the most dangerous branches, can be closed. July 2025: PC approved motion to hire a tree surgeon to remove dangerous branches and trees. Cllr Highley	Open Spaces	Closed
Greyhound Bins – We have received feedback from a number of residents that the red bins by the garage on Eastfield lane are an eyesore an requested that they be stored in a hidden location except on days when rubbish is collected. Her work to install new signs on the Village Green:	1/6/2023	email to JD	Nov 26: Greyhound has cleared out garage to make room for the bins to be stored inside the garage. Despite the garage doors remaining open, residents are satisfied that it looks much better and is no longer detracting from the attractiveness of Eastfield Lane, Oct 25: JD will approach again now that the back garden work is resolved. Sep 2023: Greyhound have moved the main bins inside the	Pubs	Closed
Concerns about excessive potholes on Eastfield lane.	28/11/2023	email to JD	Aug 26: OCC have resurfaced Eastfield Lane with a comprehensive "surface Inlay" and new kerbs on the south side of the road. Street drainage was also improved as part of this work. Can be closed. Oct 2025: Cllr Donahue reported 17 smaller potholes and 11 larger potholes as FMS Super Users. Near all are filled and OCC committed to completing by end of Oct. OCC have prioritised the road for at least partial resurfacing next FY, but have not committed to specifics or timing. July 2025: 9 large patches were implemented on Eastfield Lane on April. Highways engineers survey road in July and indicated that the road "has been proposed for surfacing inlay or minor patching in the next financial year." Nov 2024: There are 5 ongoing construction projects on Eastfield Lane including Cedar Lodge and the Pre-School Replacement. Cedar Lodge due to be completes by Mar 2024. Zephyr X contractor has committed to restoring road and verges to the state prior to the start of construction. Cllr Donahue has raised to OCC the need to have Eastfield Lane resurfaced in FY 25/26. Jan 24: Following concerns raised about potholes on Eastfield Lane, JD raised a number of potholes to be repair as FixMyStreet Super user. Several potholes were fixed on 4th January, but some are outstanding. The Eastfield House builder has also filled some near the site entrance with gravel. JD asked OCC about the process for having the road	Traffic and Parking	Closed
Concerns about poor state of verges from construction on Eastfield lane.	28/11/2023	email to JD	Aug 26: OCC reinstated verges in association new kerbs and resurfacing. Verges may be slightly reduced from pre-construction activities but are now protected going forward. Can be closed.	Traffic and Parking	Closed
Removal of dangerous corrugated Iron structure behind the Cricket Pavilion.	1/6/2026	Emails to JD	Jul 26: Neil Huntington and Mark Dunstan helped JD to remove the unsafe corrugated iron structure and other debris behind the pavilion. At least three residents, including the Village Green exercise class teacher on the Village Green had raised concerns about the safety of the area behind the pavilion. We put the material in a skip and had it removed.	Open Spaces	Closed
Water Leak identified on the new Village Green water infrastructure by the football net. This has now been repaired by the contractor that did the recent water infrastructure work	1/7/2026	Email to JD	Sep 2026: Water inrastructure supplier repairs water leak as part of service warranty.	Open Spaces	Closed
Protruding bolt – dangerous protruding bolt reduced in size on the new gate at the top of Muddy Lane. There was a concern that it was about eye height for children using Muddy Lane.	1/7/2026	email to JD	Sep 2026: Bolt reduced in length by volunteer.	Open Spaces	Closed
A resident highlighted a poor-quality repair on a layby on the High street.	4/7/2026	email to JD	Jul 2026: JD reported this as a FMS Super User and is now fixed	Traffic and Parking	Closed
A resident of Manor raised concerns that the roundabout was severely overgrown and looking untidy. Another resident used to cut the grass but	1/7/2026	email to JD	Jul 2026: Cllr Higley clarify that the land is owned by SOHA and it is their responsibility to maintain it. She has contacted SOHA and they will get in touch with the resident.	Open Spaces	Closed
The Cricket Club raised concerns about ongoing leaks to the Village Green water infrastructure resulting in high water bills.	12/2/2026	email to JD	May 2026: The Parish Council approved replacement of the water infrastructure which was implemented in June.	Open Spaces	Closed
At least two residents raised concerns about the new owners of the Ferryboat requesting that we raise concerns to the owner Star Pubs to ensure that the issues are not repeated with future publicans.	1/5/2026	email to JD	Jun 2026: Letter sent by PC Chairman to Star Pubs as agreed my the Parish Council. Response received indicting that they will adddress this goping forward.	Pubs	Closed
A resident on Manor Road raised an issue that the sewer manhole cover on the playground was overflowing. I asked them to raise this to raise this to Thames Water. oThis was near the leaking sewer pipe under the road where a sink hole was raised from last year.	1/4/2026	Call to JD	Apr 2026: Thames Water responded fairly quickly and shut down the sewer line from the Eastfield Lane pumping station through use of large tankers. They identified the issues as an old leaking pressure release value under the manhole cover. Thanks to Cllr Higley and the playground WG team for staying on top of the situation and notifying the website that the playground should be temporarily shut down. The leaking valve has now been replaced, the area decontaminated, and the playgroup is reopened.	Thames Water	Closed
Streetlight on Lower Narrows: Cllr Leach raised issue of streetlight at lower narrows by the Old Stables.	1/4/2026	email to JD	Apr 2026: Cllr Leach raised this issue to OCC via FMS. Has this has now been resolved	OCC Services	Closed
Metal Detecting: A resident requested permission for their son to perform metal detecting on the Village Green and Maze area.	1/2/2026	Raised to JD	April 2026:The Parsh The Parish Council considered how this could be accommodated whilst ensuring that the playing field is not damaged. We also reviewed policies used in Pangbourne and other areas and concluded that the PC could not accommodate requests for metal detecting unless it was from a professional Archaeology organisation.	Open Spaces	Closed

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Storage Facilities on Village Green: The leader of the exercise classes that use the Village Green has asked for a storage facility for her outdoor exercise classes on the Village Green. We don't have anything like this now.	1/3/2026	Raised to JD	March 2026: The PC granted permission to place a locked storage box near where the old tea hut was. The Parish Council allowed this but stated that they cannot take responsibility if the box is damaged or stolen.	Open Spaces	Closed
The gate at top of Muddy Lane is not working well.	1/11/2025	Raised to JD	Feb 2026: JD investigated options to replace the wooden hinge with a metal hinge, working with James Norman and Neil Huntington. New posts have been purchased and installed by James Norman.	Open Spaces	Closed
Resident raised concern about bent bollard on High Street	2/4/2025	Conversation with JD	Jul 26: Bollard replaced. June2025: Jim D raised issue to OCC Highways. JB chased and it is being ordered.	Traffic and Parking	Closed
A resident has offered to fund a new bench on the Village Green in remembrance of a former resident.	1/5/2025	email to Jim D	Nov 26: Resident no longer appears to want to install the bench on the Village Green. July 2025: FP is working with them to replace one of the benches that is damaged.	Open Spaces	No Further Action Required
Resident concerned about the speed and frequency of traffic coming up and down the hill at upper narrows. We have had 3 accidents in this area since this past September. Plus 2 cats killed, as well as, my youngest son being brushed by car wing mirrors more that once whilst walking through the narrows to get his school bus.	10/11/2022	email to JD	Oct 25: Trial underway now with solar powered lights. Cones have also been put in place to protect pedestrians an the wall. FP to ask residents for help maintained. Sep 2024: Cllrs Leach, Donahue and Parkes met with residents and agreed to investigate options for lighting on the upper narrows, traffic calming solutions, and cones along east side of narrows to protect properties and pedestrians leaving the homes. Jan 2024: Cllr Donahue working with OCC to get an estimate of cost for new light. Costing received, but this option is not seem at preferred option Sep 2023: TAPAG to investigate adding a light above the upper narrows to improve safety.	Traffic and Parking	Open
Vegetation including slippery figs overhanging from Walled Garden which are hazardous to pedestrians.	12/12/2023	raised in PC meeting	Nov 26: Walled Garden has a new owner who has committed to keeping the pav,ment clearand cut back the overhanging branches. Can be closed. Oct 2025: We will monitor the situation until a new resident has moved in. Nov 24: Working party being planned to clear off figs from the pavement. Feb 24: Put on hold due to resistance from the owner and plans to sell the property. Jan 24: JD raised concern about overhanging fig trees on Walled Garden to the owner, but haven't had a response. Given that the they are selling the property now, I suggest that we organise a Green Team working party to cut it back.	Pavements	Closed
Resident raised issue of continued blocked gulley in front of Thames Bank Cottage. Was missed during drain clearing work dues to stuck cover.	1/4/2025	Conversation with JD	Nov 2926: ICC Drainage tem confirmed that they actiined the pipes near the toll booth area and no issues were raise. This can be closed. Aug 2025: Grating replaced. JD also asked Drainage team to check if drains between gulleys are clear in this area. July 2025: Gulley clearing completed following FMS Super	Traffic and Parking	Closed
A resident is concerned about the yew tree by the power sub-station on Hardwick Roads upper narrows. The tree appears to be in poor health and could get blown over in a storm. They would like to see it removed.	9/10/2025	Email to JD	Nov 2026: Cllr Higley working with SSEN trying to clarify ownership of the tree. Oct 2025: Ivy has been cut around the tree previously. Cllr Higley to discuss with SODC tree officer.	Open Spaces	Open
Thames Path repair: Cllr Donahue raised a report to OCC on the dangerous condition of the deteriorated Thames Path on the Hartley steps. The Countryside Officer is aware of this and they are following up.	1/2/2026	Raised by JD	April 2026: OCC Countryside team has repaired the stairs for pedestrians but still evaluating and planning the repaired of the part used by cyclists and horses.	Built Environment	Open

Open as of November 2026	3
Closed since last update- Oct 25	20
Closed as of Oct 2025	90
Total Closed since Oct 2018	110

Categories	
TAPAG - Traffic and Parking	6
Toll Bridge	0
Pavements	1
Thames Water	1
Village Green	0
Village Hall	0
Built Environment	1
OCC Services	1
Planning	0
School	0
Pubs	2
Open Spaces	11
Total	**23**