

Whitchurch-on-Thames Residents Issues - September 2023 Update

		Date raised	Progress/ actions	Category	Status
PC-3	Complaints by two residents about inconsiderate parking in the upper narrows. In one case the parking blocked a delivery truck that couldn't get through. Proposing yellow lines around the narrows, and on the end of Hardwick Road, so that vehicles can use this junction safely. Also enforcement of parking laws by PC or police.	24/10/2018	Sep 2023: Yellow lines to be provided as part of High Street Residents parking. Can be closed upon implementation of the scheme. Mar 2020: JD requested TAPAG provide an update n the situation. April 2019: PC agreed to issue a notice warning of potential traffic tickets if situation does not improve. Jan 2019: Another resident has provided suggested improvements to the High Street parking situation. TAPAG has confirmed that these options are being considered. Blueprint of TAPAG recommendations to be issued in Spring along with Village Plan draft. 28 Oct: Rachel highlighted to them that an agreement was made between the Residents of the narrows and the Police to allow some concessions to the parking rules. It could be that there are people parking there now that are not aware of the agreements made however, and could be parking outside these agreed concessions. Rachel met with TAPAG and they agrees a couple of members are going to check the location regularly over the weekend for obvious safety issues. We are also arranging a meeting with the Police on site.	Traffic and Parking	Open
PC-6	2 residents asked that the parish council consider residents parking as part of the future traffic and parking strategy	20/6/2019	Mar 2023: High Street Residents parking scheme approved by the PC. Can be closed upon implementation of the scheme. Mar 2020: JD requested TAPAG provide an update n the situation.	Traffic and Parking	Open
PC-11	Resident raised concern about Thames Water trucks riding on Pavement on Manor Road and damaging the surface. Asked PC to raise to TW.	15/8/2020	Sep 2020: Response received from TW that they already use the 3000 gallon tanker on Manor Road which is the smallest they have. The tanker normally travels on the road once per day. We asked a TW manger who lives in the village to investigate. Sep 2020: Cllr Donahue raised issue to contact at TW, advised to raise a request for size and frequency of lorries on Manor Road to Environmental Information Regulations and also if they have other size tankers that they could use, which he has done as a starting point. Aug 2020: Cllr Donahue met with resident and agreed to raise to TW from PC.	Thames Water	No Further Action Required
PC-18	Resident raised concern about the safety of the pavement in front of the Ferryboat for pedestrians.	1/9/2020	Apr 2023: PC agreed that we have taken this issue as far as we can. Issue can be closed. Apr 2022: OCC determined that bollards could not go ahead due to high voltage utilities buried directly beneath the bollard location. OCC considers that all options have now been exhausted, but Cllr Parkes and Leadbeater-Hart are investigating alternatives.	Pavements	No Further Action Required
PC-21	A resident of Hillside asked that we contact SODC about having the large Laurel at the bottom of Hillside cut back. It has grown quite large in recent years. They said SODC's initial response was that they had no budget for this.	10/2/2021	Sep 2022: Ian Hogg cut back the Laurel Bush. Jul 2022: OCC contractors cut the Laurel Bush back to a limited degree the week of 4th July along with a few other trees (including large copper beech) and the verges on Hardwick Road. The OCC contractor work was very limited and left the bush in an unusual shape and further work still needs to be done to get to the state that was agreed by the PC for Ian Hogg to cut after the nesting season. 2 residents complained about the work and requested it be cut further as planned. Apr 2022: PC approved motion to have Laurel Bush cut back after the nesting season is finished after August. Feb 2021: JD and Alexa raised to OCC Fix MyStreet. PC said that if OCC did not address it, we could consider funding a local tree surgeon.	Open Spaces	Closed
PC-28	A resident asked that we contact to Bridge Company about repairing the streetlight that was flickering on the Pangbourne side of the toll bridge.	3/11/2021	May 2023: Street finally repaired. Apr 2022: Bridge company has requested a repair but it delayed due to spare parts availability due to pandemic. Dec 2021: Jim contacted the Bridge company requesting that they repair the light.	Built Environment	Closed
PC-35	Security at Eastfield House – Some residents have been raising concerns about security of site with a number of breakings occurring youth seen trespassing on a number of occasions. It appears that Majestic Care is still responsible for the building, despite the company Urban Village Group making a planning application recently.	3/10/2022	Sep 2023: Work has started in Eastfield House and improved security measures are in place. July 2023: Urban Villages says they plan to start work to improve security by the end of July. Oct 2022: Majestic Care have assured the resident that they are taking the required measures. No further action requested from the PC. Issue raised for visibility purposes	Built Environment	Closed

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PC-36	Tree on Muddy lane – Resident who lives adjacent to Muddy lane would like to have an Elm tree removed that is largely overhanging their property. As the ownership of Muddy lane is unclear, I intend to raise this to the Countryside Officer who looks after Muddy lane as a footpath. The tree is not large and I don't think it's removal should have a significant impact.	4/11/2022	Nov 2022: Checked with OCC Countryside officer and SODC planning as well as Green Team Guardian. Consensus is that the tree can be removed as land has no clear owner and no TPO. Current location appears to be a hazard to homeowners.	Open Spaces	Closed
PC-37	Resident raised a concern about a yew tree on Hardwick Road by power substation near upper narrows. They are concerned that it could be a hazard if it comes down.	10/11/2022	Sep 2023: Cllr Higley investigated. Ivy has now been killed, but tree does not appear unsafe or to be blocking the road. No further action required.	Open Spaces	Closed
PC-38	Resident concerned about the speed and frequency of traffic coming up and down the hill at upper narrows. We have had 3 accidents in this area since this past September. Plus 2 cats killed, as well as, my youngest son being brushed by car wing mirrors more that once whilst walking through the narrows to get his school bus.	10/11/2022	Sep 2023: TAPG to investigate adding a light above the upper narrows to improve safety.	Traffic and Parking	Open
PC-39	Thames Path Sign at Toll Booth Bent	1/6/2023	Jul 2023: Cllr Donahue and Neil Huntington repaired sign and recemented in place. OCC Highway is happy for us to remove it from their incident list.	Built Environment	Closed
PC-40	A number of Hillside residents raised concern about loose step at 1 Hillside creating a danger.	1/6/2023	Sep 2023: Resident raised to Fix My Street. OCC confirmed responsibility for the footpath and steps. Cllr Donahue raised danger to OCC Countryside Officer asking if the PC could hire a local contractor to do the work.	Pavements	Open
PC-41	Residents an WCC raised concerns about Village Green signs and bins : - CCTV signs to improve security at the Pavilions - No BBQ signs on the fence to address reports of BBQs, especially in the hot dry weather. - Proposal to move the bin and bench from west sign of Football goal to the east side	1/4/2023	Sep 2023: Cllr Parkes arranged for signs to be posted and bench and bin to be relocated. Can be closed.	Open Spaces	Closed
PC-42	Greyhound Bins – We have received feedback from a number of residents that the red bins by the garage on Eastfield lane are an eyesore an requested that they be stored in a hidden location except on days when rubbish is collected. Her work to install new signs on the Village Green:	1/6/2023	Sep 2023: Greyhound have moved the main bins inside the garage but are still investigating options to conceal remaining bins. July 2023: Owner of Greyhound says that they would try to clear out their garage to try to fit the bins inside it.	Built Environment	Open
PC-43					
PC-44					

Open as of September 2023	5
Closed since last update	9
Closed as of April 2022	58
Total Closed since May 2018	67

Categories	
TAPAG - Traffic and Parking	3
Toll Bridge	0
Pavements	2
Thames Water	1
Village Green	0
Village Hall	0
Built Environment	4
OCC Services	0
Planning	0
School	0
Open Spaces	4
Total	14

WOT Residents Issues - Previously closed Issues

		Date raised	Raised to	Recommended Actions/status	Category	Status
PC-Closed -1	Resident raised concerns about cars parked in front of her house for multiple days.	08-May-18	Jim via phone call	Jim updated the resident on the work that TAPAG is doing to address long term parking in the high street and promised to keep them informed.	Traffic and Parking	No Further Action Required
PC-Closed -2	A car tyre is left at the intersection of Whitchurch High Street and Hardwick road. Across from the Art gallery on the grass triangle.	13-May-18	SODC	27 May: Cllr Donahue has taken the tyre to the tip. Reported to SODC Fly tipping - Reference 185487	Built Environment	Closed
PC-Closed -3	Traffic congestion in the High Street: Resident is recommending residents parking in the High street only, also extending 20 mph speed limit up to Whitchurch Hill	22-May-18	Letter to PC with VP Survey	Jim and Rachel discussed these issues with resident at the Open Day so he is aware of the options that are being considered and that his feedback will be considered. Suggest a follow-up phone call at a later date.	Traffic and Parking	No Further Action Required
PC-Closed -4	Branch is hanging off telephone leading up to 1 Hillside.	14-Jun-18	Phone call to JD	04 Jul: Branch removed by OCC - can be closed. Jim advised then to contact OCC to request it be removed and tree trimmed back.	Built Environment	Closed
PC-Closed -5	Repair fencing by cricket field/Football field. Fence now compromised from going through the fence. Owner of Paddock concerned about exposed barbed wire endangering their horses	03-Jul-18	Phone call to JD	Nov 2018: Sturdier fence construction now complete to the satisfaction of the resident. We may consider signage to ensure users of the football field use the style only for access of required in the future. 11 Sep meeting: PC voted to contribute £400 toward fence repair. Money paid and repair are now underway. I'll work with resident to post appropriate signage to prevent this happening in the future. 04 Jul: Keith and repaired the break in the fence with another resident but the owner would like to have something more permanent and secure. The owner provided 3 quotes from a fence builders and asked the PC for a contribution.	Village Green	Closed
PC-Closed -6	Resident raised the following suggestions: 1. There are now a number of signs warning of the possible presence of cyclists (ours are not the most obvious), one extreme point without any such warning is the approach at speed downhill through the narrows. 2. Is it possible during the school holiday to have 'School' emblazoned across Hardwick Road on the east and west sides of Muddy Lane? 3. We have idiotic parking at the moment of a Mini directly opposite the turn to Hardwick Road - police action since it is extremely dangerous both for uphill and downhill traffic as they approach that junction.	23-07-2018	Email to JD	1. Resident agreed no further action was required on the bicycle signage. 2. TAPAG agreed to investigating flashing sign and 20mph as well as the word "school Xing" painted on the road. 3. Rachel shared the agreement with police on parking at the triangle at Hardwick Road.	Traffic and Parking	No Further Action Required
PC-Closed -7	Broken BT manhole caused hazard on Manor Road	30-Aug-2018	Phone call to JD	Jim raised to BT and Fix my Street as urgent action. Provided temporary cover for the hole. BT put up protect barriers within 1 day and fixed the manhole cover within 4 days.	Built Environment	Closed
PC-Closed -8	Flatbed lorry backed into WOT sign by bridge, bending posts. Photographic evidence provided by resident.	31-Aug-2018	Email to JD	Sign has been straightened out and sign is now back to previous position.	Built Environment	Closed
PC-Closed -9	Waste bin pick-ups are missed on a regular basis from 9-14 Hillside. Residents have raised this numerous times to SODC and Biffa but the problem keeps happening.	04-Sep-2018	Email to JD	16 Oct: Residents say issue now appears to be addressed. 09 Sep: JD raised to Rob Simister for attention. Rob escalated this to the Cabinet Officer for Waste Disposal.	OCC Services	Closed
PC-Closed -10	Members of the Bridge Club asked why the new windows of the Village Hall were all frosted. Also asked when the new lighting was planned for replacement.	05-Sep-2018	Email to JD	Referred them to Chair of the VH Committee to provide background on decision to make all windows frosted. Oct OC meeting: Explanation provide and feedback solicited from other VH users and Parish Councillors who all agreed they were fine and a great improvement. Lighting improvements will be looked at as a priority as part of the Village Hall improvements over the next 2 to 3 years.	Village Hall	Closed
PC-Closed -11	Parent from the school and another resident parent were concerned about the playground having an unprotected view from neighbouring homes after the developer at the house adjacent to the school cut down Leylandii and Hazel Coppices that don't appear to have TPOs or require planning permission.	24-Sep-2018	Phone calls to JD	It now looks to be resolved as Jim spoke to the school Business Manager and who said that the developer has agreed to erect an 8 foot closeboard fence to protect the view now.	School	Closed
PC-Closed -12	Resident contacted Sarah and Keith about a map of WOT that was hundreds of years ago. He thought would be an interesting picture to be hung in the village hall.	15/10/2018	Sarah	Map of WOT now raised on Village Hall.	Village Hall	Closed
PC-Closed -13	The water tap at the top of the green has rusted up and can't be switched off. We think it will need replacing (or fixed) and it would be good to do it before the frost sets in	16/10/2018	email to JD	16 Oct: Asked Keith and VG WG to look at this. It is switched off now. Keith to advised that replacement is not required.	Village Green	Closed
PC-Closed -14	Resident identified a long length of barbed wire in the trees along Muddy Lane that should be removed.	18/10/2018	email to JD	24 Oct: Barbed wire removed by members of WOTHabs. 18 Oct: Keith agreed to look at this with resident and remove it.	Village Green	Closed
PC-Closed -15	Provided letter on background of the Goring Heath Almshouse cobblestone planning issue. Requesting PC express support for this.	10-Sep-2108	Email to Clerk	Sept 2018: Clerk sent email to Goring Heath PC offering support. Mar 2019: Council approved funding to increase Village Green cuts to weekly from April to July. This should address the issue. January 2019: Parish Council voted to seek quotes from the contractor to increase cuts to at weekly during the fastest growing season. We will also ask the Cricket Club to contribute to the costs of the increased cuts. 10 July PC meeting: More frequent cuts of the VF were recommended during peak growing season. This to reviewed later in the year to see is collection of clippings could be added to the contract. June 2018: Keith confirmed that the maintenance contract does not include picking up the cuttings and the contractor does not have a collector for grass cuttings. The contractor recommended weekly cuttings during busy growth period to ensure the cuttings are short. This will be considered for next year's contract. The cutting were not an issue during the July/August/September period due to the hot dry weather.	Planning	Closed
PC-Closed -16	Village Green - 2 residents suggested grass be cut more frequently and grass cutting be picked up by grass contractor. Referenced the Cricket fields of Woodcote and Checkendon. In addition, the cuttings often hide dog poo and his children had an unfortunate incident when they couldn't see the poo.	12-May-18	Letter and text to PC	Mar 2019: Council approved funding to increase Village Green cuts to weekly from April to July. This should address the issue. January 2019: Parish Council voted to seek quotes from the contractor to increase cuts to at weekly during the fastest growing season. We will also ask the Cricket Club to contribute to the costs of the increased cuts. 10 July PC meeting: More frequent cuts of the VF were recommended during peak growing season. This to reviewed later in the year to see is collection of clippings could be added to the contract. June 2018: Keith confirmed that the maintenance contract does not include picking up the cuttings and the contractor does not have a collector for grass cuttings. The contractor recommended weekly cuttings during busy growth period to ensure the cuttings are short. This will be considered for next year's contract. The cutting were not an issue during the July/August/September period due to the hot dry weather.	Village Green	Closed

WOT Residents Issues - Previously closed Issues

PC-Closed -17	At least two suggestions to address Dog Fouling: - Create a Dog free zone - Concerned about dog fouling on the Village Green - suggested that there be a small area for family picnics with toddlers, maybe in front of the pavilion. - Install an additional dog bin on the village green.	19-May-18	Jim at Open Day/ Annual Assembly	April 2019: Council agreed that extra bin on the VG was not required at this time given the other 3 bins located in the area. The suggestion for a 'No Zone area' of the Village Green was passed to the VG team chairman, John Bradon to consider as art of the future vision for the Village Green.	Open Spaces	No Further Action Required
PC-Closed -18	Resident asked about ownership of the verges along the High Street related to a skip at Duchess Close construction site. Another resident express concern about the amount of rubbish on the site.	29/1/2019	email to Clerk	01 Mar: Jim investigated site and assured resident that rubbish was cleared up from the site. They agreed the issue could be closed. 02 Feb: Rachel investigating with TAPAG as they are investigating using the verge for parking spaces. Jim provided the resident with an update.	Traffic and Parking	Closed
PC-Closed -19	Resident asked if sign be reinstated at Manor Road Recreational Facility prohibiting dogs and to keep door shut. Some dog poo was found there recently. The new sign asks for residents to clean up after their dogs but doesn't prohibit them.	17/2/2019	email to JD	01 Apr: Keith installed 'No Dogs Allowed Sign' and fixed gate so it shuts easily preventing dogs from coming in. 21 Mar: PC approved no dogs sign and agreed to look at fixing the gate. 27 Feb: Keith to look into signs prohibiting dogs or to keep the gate closed.	Open Spaces	Closed
PC-Closed -20	Concern about Ivy on brick and flint wall at on Hardwick Road at the narrows. Potential to damage wall which is part of Conservation Area.	18/3/2019	email to Clerk	01 Apr: This was raised informally to the owners for their information. The PC agreed at the April meeting that no further action is required on this, subject to any future recommendation at part of the Conservation Area re assessment.	Conservation Area	Closed
PC-Closed -21	Request to investigate a series of blocked drains on High Street.	1/4/2019	Email to JD	01 May: OCC and resident has confirmed that the drained are now cleared. April 2019: Issues raised on Fix My Street OCC Councillor and are now in progress.	Traffic and Parking	Closed
PC-Closed -22	Complaint about litter behind fence on Hartslock Bridleway.	21/3/2019	email to Clerk	Mar 2020: This will not be an issue given the plans for a wooden fence to replace the metal fence in the future. 01 Apr: Request sent to Coombe Park to look at regular litter removal on their side of the property. The owners are aware of this and are taking action to pick up the litter on a regular basis. They requested the consideration of little bins along Hartslock Bridleway. This can be put on hold subject to a decision on the planning application for the new fence.	Planning	No Further Action Required
PC-Closed -23	Request to follow up on broken Bollard on lower narrows.	1/4/2019	Discussion with JD	Nov 201: Bollard repaired 01 Apr: OCC had said they ordered a new bollard at end of January, but this was escalated back to OCC as it is closed on fix my street. OCC has agreed to re-open this.	Built environment	Closed
PC-Closed -24	The commemorative tree on the village green for Fred Phillipson has been snapped in two. It looks very sad and needs replacing. It is planted beside the seat facing the pitch near the school. Pam and Fred both did so much for the village and Fred was also the most tactful treasurer for the church for many years. They deserve to have a dignified memorial tree.	11/4/2019	Email to JD	Mar 2020: PC approved funding for a replacement tree. Sally and Pete Woolhouse have replanted the tree. Can be closed. 14 Apr: Keith is working with Sally from WOTHabs to have the tree replaced.	Village Green	Closed
PC-Closed -25	A resident suggested that the PC develop a plan to encourage electric vehicles and charging points.	20/6/2019	Raising in PC meeting	Mar 2020: Raised to TAPAG, who are supportive of this but it is not part of the initial strategy for traffic and parking improvements.	Traffic and Parking	No Further Action Required
PC-Closed -26	A resident suggested that we organise a working party to trim the trees along Hardwick Road during the 3 week period that Hardwick Road is closed for gas repairs.	11/7/2019	Email to Clerk	Mar 2020: Raised to Green Team who will priorities work in this for a future working party. 12 July: JD discussing with John Bradon if this could be a task for the new Green Team.	Open Spaces	No Further Action Required
PC-Closed -27	Repair of broken benches on Village Green raised by at least 2 residents to PC.	30/9/2019	Email to JD	Mar 2020: 3 new sturdier benches ordered and install in the Village Green to replace damaged benches.	Village Green	Closed
PC-Closed -28	Residents raised concerns about a deer that was killed trying to go under the metal fence on Hartslock Bridleway.	6/3/2020	Email to JD	April 2020: Parish Council raised this concern in comments on the Coombe Park planning application. SODC has now approved the amended planning application. Mar 2020: JD raised this concern to SODC planning and Coombe Park estate.	Planning	No Further Action Required
PC-Closed -29	Resident raised concerned that there may be a need for dog bins near Veg Shed at Hardwick and potential by the public access area at the end of Sheepwash lane.	30/3/2020	Email to JD	May 2020: Hardwick Estate has confirmed that there is no need for a dog bin at the Veg Shed. Apr 2020: JD has asked Hardwick Estate to confirm if they see a need for the dog bins. Under discussion.	Open Spaces	Closed
PC-Closed -30	Resident requested that we raise resurfacing Hardwick road at the narrows to OCC as it is badly damage in several places.	10/5/2020	JD	May 2020: JD raised Fix My Street request 2109550. This report has been closed. However the issue has been passed to the relevant team for consideration for future programmed works	Traffic and Parking	No Further Action Required
PC-Closed -31	At least 4 residents raised concerns about state of "boat" on high street and offered suggestions to improve the front of the Church entrance. Some are concerned it is not in keeping with the village and some recommend that the boat be improved or removed.	21-07-2018	Emails and letters to JD	Sep 2020: PC to close this issue as no further issues raised. The Green Team continues to maintain the flowers in the Bellmouth. Mar 2020: Boat was removed by the Bell Mouth by residents representing the owner of the land in November. The PC since investigated the land registry for the site which does not show that this land is part of Walliscote House. Apr 2019: Work Party planned for April to improve Boat. Resident raised concerns about the need for a planning application for the Boat, at the April PC Meeting. The Clerk took an action to investigate this. January 2019: PC voted to keep the boat with the following responsibilities for maintaining it: Gill Williamson of Knit and Stitch group to keep the boat covered and decorated through Spring. Leslie Maynard of MOWS to organise a refurbishment of boat in Spring to make it more tidy and easier to maintain going forward. Nov 2018: MOWS soliciting ideas to replace boat and will provide a recommendation to the PC at a future meeting. Sep 2018: MOWS meeting held and agreed to remove boat in its present form. MOWS to present alternate design to PC at a future meeting. July: Provided feedback to MOWS WG Chairman.	Open Spaces	Closed
PC-Closed -32	WOT Twinning plaque appears to have been stolen from its position on the High Street between the two notice boards	07 Sep 2018	Email to JD	Mar 2020: No further action has been taken by the Twinning Society. Recommend we close this Jim has notified police and submitted report - crime reference number is: 43180274983. He has asked the Twinning society to recommend how they would like to have it replaced. They showed a record that the PC originally paid for this in 1985.	Built Environment	Closed
PC-Closed -33	Fix broken pillar on corner of Manor Road. Damaged by large car carrier vehicle.	11/3/2019	Email to JD	June 2020: Repair work is now complete. May 2020: New supplier cannot get the required bricks under current lockdown. Mar 2020: New supplier selected at Feb PC meeting as previous supplier was unable to do the work. 01 Apr: PC is getting quotes for it's repair. Company responsible for its damage has agreed to pay for it.	Built Environment	Closed

WOT Residents Issues - Previously closed Issues

PC-Closed -34	Resident on Hardwick Road backing onto VG asked PC to review proposal to remove Sycamore Tree on the border with VG and trim yew trees overhanging their fence.	16/8/2020	Email to JD	Sep 2020: PC agreed that the resident can remove the Sycamore Tree and cut back the Yew tree. They also proposed to plant a new tree near this location in memory of Pam Wilkinson. Aug 2020: Cllr Donahue visited site and will raise to Sept PC meeting.	Village Green	Closed
PC-Closed -35	Resident suggested that we look at alcohol restrictions on the Village Green to address anti-social behaviour such as "Alcohol Free Zones" or PSPOs used in other parts of the country.	14/6/2020	email to Clerk	Jul 2020: Cllr Donahue sent all councillors an assessment of options to limit use of alcohol on the Village Green which was discussed at the July meeting. It was agreed that creating an alcohol-free Village Green would be difficult. Councillors cannot enforce the law only the police can. Councillor agreed that, as a minimum, we should wait for a period of time and consider if the recent anti-social behaviour turns into a longer term issue and also whether controlling alcohol use is the most appropriate method for addressing it.	Village Green	No Further Action Required
PC-Closed -36	Residents on Hardwick Road expressed concern about noise and swearing from youth playing at the football field.	19/6/2020	Email to JD	Dec 2020: New signs installed asking residents to be respectful "This is a residential area so please keep your voices down in the evening". Sep 2020: PC agree to working of new signs that included, "This is a residential area, so please keep your voices down in the evening." Jul 2020: Cllr Smith and Cllr Donahue met with the resident. We committed to look at use of signs requesting users be respectful of the residential area, and consider alcohol restrictions.	Village Green	Closed
PC-Closed -37	Residents have asked for help in resolving leak on Eastfield Lane near the narrows where water is seeping out.	31/7/2020	email to Clerk	Nov 2020: Repair finally completed by TW in Nov. Sep 2020: TW has now agreed it is their responsibility to repair the leak and is making plans to fix it. Aug 2020: Clerk raised to Thames Water and Cllr Donahue raised to OCC and Flood forum team/ OCC is convinced this is a TW water main break, but TW is denying responsibility as chlorine tests are showing negative. Cllr Donahue asked OCC to work with TW directly on this.	Built Environment	Closed
PC-Closed -38	A resident asked that we raise a request to the Bridge Company that health care workers in uniform be exempt from paying the toll at the bridge as least during the pandemic.	9/2/2021	Phone call to JD	Feb 2021: I have raised this to the bridge company but they stated that they had considered this but would find it difficult to differentiate between different key workers such as school teachers, doctors, etc.	Toll Bridge	Closed
PC-Closed -39	A resident raised the concern that the construction of the new goal posts presented a hazard or tripping or injury until the poles and nets are in place.	9/3/2021	email to KH	Mar 21: The areas around the new post mounts are now taped off. The posts will be installed the weekend of 13-14 March.	Open Spaces	Closed
PC-Closed -40	A resident raised the concern that Thames Path walkers and cyclists were turning down Manor Road by mistake and some new signs may be needed on the High Street to avoid them getting lost.	20/7/2021	Email to JD	06 Sep: Site visit held and decals were put on lampposts to better direct walks going past manor road. 21 Jul: JD contacted Thames Path manager. They suggested decals on Lamp Posts on High Street. Will arrange a site visit to discuss.	Built environment	Closed
PC-Closed -41	A resident raised the concern that the slurry seal pavement resurfacing on the High Street damaged their property.	8/4/2021	Discussion with JS	Discussed at April meeting and explained that pavement is owned by OCC. Resident to contact Cllr Donahue if they have further questions.	Pavements	No Further Action Required
PC-Closed -42	Residents of Hartslock Bridleway and other village residents have asked for the building of new fence along the Thames Path at Coombe Park to be stopped. There is no planning application, it is much closer to the road than the previous fence, and the design is not consistent with the AONB guidelines.	21/1/2019	Emails and phone calls to JD.	Feb 2021: Metal fence along Thames Path now completely replace with Wooden fence. Can be closed. May 2020: SODC has now approved a revised planning application with a timber fence. Suggest we leave this open until the fence is replaced. March 2020: Coombe Park resubmitted planning application to replace metal fence with wooden one at the original location. PC to review. March 2019: PC strongly objected to approval of retrospective planning applications for fence with recommendations for improvement. January 2019: Issue escalated to SODC Enforcement. SODC have allowed the work to continue but have agreed with owner of Coombe Park to have planning application submitted within 10-14 days.	Planning	Closed
PC-Closed -43	Residents raised concern about compromised verge on Hardwick Road Across from Jubilee walk and that Jubilee hedges need to be cut back.	4/7/2020	Call to JD	Nov 2020: This work was completed to repair the verge in Sep and the hedges were also cut back by OCC in Nov. Aug 2020: JD and Clerk followed up with OCC and they have confirmed that is has been inspected and will be repaired. Hedges have been added to "hatter list" and will be cut back soon. Additional cones added in the meantime.	Traffic and Parking	Closed
PC-Closed -44	1 Iron bollard on village green car park has been uprooted and is lying on the ground. 2 Two benches on village green vandalised and dangerous. Need replacing by a contractor so they are securely installed. 3 two lights on the left hand side of the upper high street are out. 4 the village green itself has been damaged by lorry wheels, causing two rows of deep ruts along the full length of the green left hand side. The ridge is	12/4/2020	JD	1 Iron bollard on village green car park has been uprooted and is lying on the ground. - JD: mentioned this to Jon previously - it is now removed. I believe Johnny took it when he removed the other posts recently. The PC does not see a need for this anymore. - closed 2 Two benches on village green vandalised and dangerous. Need replacing by a contractor so they are securely installed. JD: The parish council replaced these - closed. 3. Two lights on the left hand side of the upper high street are out. JD: I raised a fixmystreet in January and	Open Spaces	Closed
PC-Closed -45	Resident raised issues: - Need to trim Yew Trees at entrance to Manor Road - Growth of bushes on upper High Street narrow is blocking view - Another resident raised concerns about yew trees on Manor Road impacting their property.- Feb 2021.	1/6/2020	Email to JD	Sep 2021: Yew tree work completed and Upper narrows tree cut back as part of high Street Road resurfacing. Apr: 2021: Yew tree work on manor road planned for 21-22 April. SODC approved further Yew Tree cutting requested by a resident. This further work is subject to review by the Parish Council and may require a bat survey. Mar 2021: Bushes on upper narrows cleared by OCC road works. Yew tree work planned for Spring. Jul 2020: PC approved funding for Heritage Tree. Sep 2021: Upper narrows repainted were included in the High Street lines refresh	Open Spaces	Closed
PC-Closed -46	Resident asked that we raise the issue of painting white lines on the upper narrows to OCC.	15/8/2020	Email to JD	Mar 2021: OCC confirmed that the line panting will be refreshed this summer all along the High Street after the carriageway refresh is performed.	Traffic and Parking	Closed

WOT Residents Issues - Previously closed Issues

PC-Closed -47	CC and FC raised issue of tap on Village Green needs to be replaced.	15/7/2020	Email to JD	Sep 2021: Alistair had a contractor fix the tap. Sep 2020: Cllr Steward getting quotes for a replacement.	Village Green	Closed
PC-Closed -48	A resident requested that the bushes and trees along the south side of Manor Road along Whitchurch House.	28/2/2021	email to JD	Apr 2022: Yew trees were trimmed as part of the duty to care. PC approved Laurel and Sycamore are to be removed on the upper part of the road as part of initiative to replace them with Yew trees. Planned for Septemebr after nesting season. Apr 2021: The Green Team plan this as a future working party.	Open Spaces	Closed
PC-Closed -49	A resident raised the concern that there was still metal green fencing with Coombe park estate and asked if this was a planning issue.	29/8/2021	Email to JD	09 Sep: SODC planning officer doesn't believe it is likely a breach of planning rules due to the hidden location of the fence. 06 Sep: JD raised to SODC planning manager who looked at Coombe park Planning application to see if it	Planning	Closed
PC-Closed -50	A resident requested support to have the pavements by the Toll Bridge cleaned as thought thought it was slippery with the leave and they were recovering from surgery.	16/11/2021	Email to JD	Jan 2022: Pavements cleaned by SODC. Nov 2021: Jim escalated to SODC Councillor Peter Dragonetti who accepted that it was SODC's responsibility.	Pavements	Closed
PC-Closed -51	A resident asked that we get the black safety rails at the cut repainted.	9/2/2022	Email to JD	June 2022: Rails painted by Neil huntington Apr 2022: A resident has volunteered to do this in the Spring. Feb 2022: Asked Green team to organise.	Built Environment	Closed
PC-Closed -52	A resident asked that we get the Thames Path organisation to replace the rotten sign pointing to the Church and the Mill	23/12/2021	Email to JD	Feb 2022: Sign replaced by Thames Path Volunteers	Built Environment	Closed
PC-Closed -53	Pavement by Prospect House – a resident asked that the hedges on the narrow pavement outside of Prospect House be cut back as it is impacting pedestrian access.	4/7/2022	phone call to JD	Aug2022: I checked with owners and they are planning to have it cut back as part of contract with their gardener at least once a year. The hedges are now cut back.	Built Environment	Closed
PC-Closed -54	Posts on the Polish Church Garden were removed by a resident that felt they were impacting their privacy.	2/7/2022	phone call to JD	July 2022: The Green Team were not aware of who installed the posts – assume it must have been SODC. The remains of the posts have been removed.	Open Spaces	Closed
PC-Closed -55	Village Green Gate Security - Gate lock was missing. A resident asked that security of the Village Green Car park gate be addressed by the Parish Council.	1/9/2022	Call to Clerk	Sep 2022 - The PC purchased a secure lock to replace the missing one. Mebners of the VG notified.	Village Green	Closed
PC-Closed -56	Blocked Drains on Hardwick Road. Resident requested support form Drains Czar and PC to address.	23/2/2020	email to JD	Apr 2022: OCC will not prioritise new soakaway on Hardwick Road at this time due expense and other priorities. This cannot be progressed further at this time. Feb 2021: Leave open as OCC needs to check the Soakaways at end of Hardwick Road as they couldn't find them when they did the work in Sept 2020. OCC plan to investigate in FY after April 2021. Sep 2020: OCC has now cleared all drains on Hardwick Road and Swanston Field and parts of the High Street. Mar 2020: Melanie Hardwick, John Bradon, Warren Beard and Cllr Ferguson working to get these reported on Fix My Street and escalate to OCC and SODC as required.	Open Spaces	No Further Action Required
PC-Closed -57	A resident has suggested that there may be a problem with litter and dog foul bags along Hardwick and may be a need for dog and/or litter bags by the Veg Shed.	9/2/2021	email to council	Feb 2021: Cllr Higley is also investigating this. Some walkers have indicated that they leave dog bags and pick them up on the way back. Owners of Veg Shed do not see the need for a dog bin at the Veg Shed. There are already bins available at that location.	Open Spaces	No Further Action Required
PC-Closed -58	Weed killer on Cricket Square – The school is concerned that toxic weedkiller is being used on the Village Green. The Parish Council is responsible for maintaining all of the Village green with the exception of the Cricket Square which is maintained by the CC. We do not use fertilizer or weed killer on the Village Green, although we have now discovered that the WCC uses weedkiller on the square at least twice a year but puts tape around it.	7/7/2022	email to JD	July 2022: The CC confirms that there are no alternatives to putting weedkiller on the Village Green Square. The CC has agreed to put signs up and tape off the area when weedkiller is being used.	Village Green	No Further Action Required
PC-Closed -59						
PC-Closed -60						
PC-Closed -61						

Closed, issue addressed	44
No further action required by the PC	14
Total Closed since May 2018	58

Categories	
TAPAG - Traffic and Parking	9
Toll Bridge	1
Village Green	12
Village Hall	2
Built Environment	12
OCC Services	1
Planning	5
Pavements	2
School	1
Conservation Area	1
Open Spaces	12
Total	58