## Whitchurch-on-Thames Residents Issues - November 2024 Update

		Date raised		Category	Status
			Oct 2023: Fixed by OCC as safety issue. Sep 2023: Resident raised to Fix My Street. OCC confirmed		
			responsibility for the footpath and steps. Cllr Donahue raised		
	A number of Hillside residents raised concern about		danger to OCC Countryside Officer asking if the PC could hire		
PC-40	loose step at 1 Hillside creating a danger.			Pavements	Closed
	Residents raising concerns about Lack of cards on the toll bridge due to supplier issues. This means that new		Feb 24: New Card supplier is now established. Jan 24: JD raised to the bridge company.		
	users cannot have the discount with the card.				
PC-49	Decident an accepted the terror about an all hills leaded an	11/1/2024		Toll Bridge	Closed
	Resident requested that an abandoned bike locked on to a pole near The Greyhound in Eastfield Lane		Feb 24: Bicycle has been removed.  Jan 24: Richard Wingfield has put an article on the website to		
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		see if anyone claims it. If not JD will ask that it be removed on		
PC-51				Built Environment	Closed
	Posters on the Village sign at entrance to the village – A large blue poster advertising fastened to the village's		Feb 24: Policy approved. Signs have been removed.		
	welcome signpost advertises a Goring Gap Walk which		Jan 24: To be discussed at PC meeting.		
	is over four months away, in May. It seems to me				
	unsightly, unbalancing the signpost and distracting from the Speedwatch sign. They suggest it could be				
	moved, if only to the next pole along, to its right.				
PC-52		5/1/2024		Built Environment	Closed
	The concerns about the overgrown nature of the		Sep 2024: In the future, the plans is to have the contractor		
	Polish Memorial gardens were resolved buy asking the maintenance contractor to cut the area ahead of the		keep a path cleared by the fences bordering residents homes in addition to current regularly cut paths.		
	annual schedule.		fiorites in addition to current regularly cut patris.		
PC-56		1/7/2024		Open Spaces	Closed
		-,,,2024	Sep 2024: Issue can be closed as residents parking scheme	p p	3.3364
			and double yellow lines at intersection with Hardwick Road.		
			Sep 2023: Yellow lines to be provided as part of High Street		
			Residents parking. Can be closed upon implementation of the scheme.		
		l	Mar 2020: JD requested TAPAG provide an update n the		
			situation.		
			April 2019: PC agreed to issue a notice warning of potential		
			traffic tickets if situation does not improve. Jan 2019: Another resident has provided suggested		
			improvements to the High Street parking situation. TAPAG		
			has confirmed that these options are being considered.		
			Blueprint of TAPAG recommendations to be issued in Spring		
			along with Village Plan draft.  28 Oct: Rachel highlighted to them that an agreement was		
			made between the Residents of the narrows and the Police		
	Complaints by two residents about inconsiderate		to allow some concessions to the parking rules. It could be		
	parking in the upper narrows. In one case the		that there are people parking there now that are not aware		
	parking blocked a delivery truck that couldn't get		of the agreements made however, and could be parking outside these agreed concessions. Rachel met with TAPAG		
	through. Proposing yellow lines around the		and they agrees a couple of members are going to check the		
	narrows, and on the end of Hardwick Road, so that		location regularly over the weekend for obvious safety issues.		
	Ivehicles can use this junction safely. Also		, ,		
PC-3	vehicles can use this junction safely. Also enforcement of parking laws by PC or police.		We are also arranging a meeting with the Police on site	Traffic and Parking	Closed
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## Whitchurch-on-Thames Residents Issues - November 2024 Update

could do something to reduce the amount of cars on Eastfield Lane during the school run due to Eastfield House construction and other traffic.  PC-53  A resident of Hardwick road has raised a concern about work going on at Hillside for waste that was stored along Hardwick Road this week. The builders were not wearing hi vis jackets and the area was not lit at night. The resident felt that the Builder may not have the OCC licenses to store waste on the road and raised it to the OCC Councillor and FixMyStreet.  "School Streets" OCC initiative to help reduce traffic on Eastfield Lane.  "School Streets" OCC initiative to help reduce traffic on Eastfield Lane.  Traffic and Parking Requir Sep 24: The waste is now removed and OCC Highways licensing team is investigating the issue. This is a matter of SODC and not something that the Parish Council can handle.  No Fu Action		I				
Section of restance contractions and the form of the section of section of restance contractions and the form of the section of restance contractions and the section of section of restance contractions and the section of the sectio		A parent of the school from Pangbourne asked if we		Mar 24: PC recommended that the school apply for the		
No. 12  Services of Riferend A read the search a present of the control fraction of the control force and present to the control for		1		·		
A wilder of thereiot in real has solided concern proceed story to evaluate the process of the policy		1		Eastfield Lane.		
Column   Security   Inside content   I		House construction and other traffic.				
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Open as of November 2024	8
Closed since last update- Sep 23	14
Closed as of Sep 2023	67

## Whitchurch-on-Thames Residents Issues - November 2024 Update

Total Closed since Oct 2018	81
Categories	
TAPAG - Traffic and Parking	8
Toll Bridge	2
Pavements	4
Thames Water	0
Village Green	1
Village Hall	0
Built Environment	4
OCC Services	0
Planning	1
School	0
Open Spaces	2
Total	22

		Data raised	Daisad to	Decembered Actions/status	Catagony	Ctatus
	Resident raised concerns about cars parked in front of her house for multiple days.		Raised to Jim via phone call	doing to address long term parking in the high street and promised to keep them informed.  Mar 2019: Council approved funding to increase Village Green cuts to weekly from April to July. This should address the issue.  January 2019: Parish Council voted to seek quotes from the contractor to increase cuts to at weekly during the fastest growing season. We will also ask the Cricket Club to contribute to the costs of the increased	<u> </u>	Action Required
PC-Closed -2 PC-Closed -3	Village Green - 2 residents suggested grass be cut more frequently and grass cutting be picked up by grass contractor. Referenced the Cricket fields of Woodcote and Checkendon. In addition, the cuttings often hide dog poo and his children had an unfortunate incident when they couldn't see the poo.  A car tyre is left at the intersection of Whitchurch High Street and Hardwick road. Across from the Art gallery on the grass triangle.  At least two suggestions to address Dog Fouling:  - Create a Dog free zone - Concerned about dog fouling on the Village Green - suggested that there be a small area for family picnics with toddlers, maybe in front of the pavilion.  - Install an additional dog bin on the village green.	12-May-18 13-May-18	SODC Jim at Open Day/ Annual	27 May: Cllr Donahue has taken the tyre to the tip. Reported to SODC Fly tipping - Reference 185487 April 2019: Council agreed that extra bin on the VG was not required at this time given the other 3 bins located in the area. The suggestion for a 'No Zone area' of the Village Green was passed to the VG team chairman, John Bradon to consider as art of the future vision for	Built Environment	Closed  Closed  No Further Action Required
	Traffic congestion in the High Street: Resident is recommending residents parking in the High street only, also extending 20 mph speed limit up to Whitchurch Hill			Jim and Rachel discussed these issues with resident at the Open Day so he is aware of the options that are being considered and that his feedback will be considered. Suggest a follow-up phone call at a later date.		No Further Action Required
PC-Closed -6	Branch is hanging off telephone leading up to 1 Hillside.	14-Jun-18	Phone call	04 Jul: Branch removed by OCC - can be closed. Jim advised then to contact OCC to request it be removed and tree trimmed back.	Built Environment	Closed
	Repair fencing by cricket field/Football field. Fence now compromised from going through the fence. Owner of Paddock concerned about exposed barbed wire endangering their horses	03-Jul-18		Nov 2018: Sturdier fence construction now complete to the satisfaction of the resident. We may consider signage to ensure users of the football field use the style only for access of required in the future.  11 Sep meeting: PC voted to contribute £400 toward fence repair. Money paid and repair are now underway. I'll work with resident to post appropriate signage to prevent this happening in the future.  04 Jul: Keith and repaired the break in the fence with another resident but the owner would like to have something more permanent and secure. The owner provided 3 quotes from a fence builders and asked the PC for a contribution.	Village Green	Closed
	At least 4 residents raised concerns about state of "boat" on high street and offered suggestions to improve the front of the Church entrance. Some are concerned it is not in keeping with the village and some recommend that the boat be improved or removed.		Emails and letters to	Sep 2020: PC to close this issue as no further issues raised. The Green Team continues to maintain the flowers in the Bellmouth.  Mar 2020: Boat was removed by the Bell Mouth by residents representing the owner of the land in November. The PC since investigated the land registry for the site which does not show that this land is part of Walliscote House.  Apr 2019: Work Party planned for April to improve Boat. Resident raised concerns about the need for a planning application for the Boat, at the April PC Meeting. The Clerk took an action to investigate this. January 2019:PC voted to keep the boat with the following responsibilities for maintaining it: Gill Williamson of Knit and Stitch group to keep the boat covered and decorated through Spring. Leslie Maynerd of MOWS to organise a refurbishment of boat in Spring to make it more tidy and easer to maintain going forward.  Nov 2018: MOWS soliciting ideas to replace boat and will provide a recommendation to the PC at a future meeting.  Sep 2018: MOWS meeting held and agreed to remove boat in its present form. MOWS to present alternate design to PC at a future meeting.		Closed
	Resident raised the following suggestions:  1. There are now a number of signs warning of the possible presence of cyclists (ours are not the most obvious), one extreme point without any such warning is the approach at speed downhill through the narrows.  2. Is it possible during the school holiday to have 'School' emblazoned across Hardwick Road on the east and west sides of Muddy Lane?  3. We have idiotic parking at the moment of a Mini directly opposite the turn to Hardwick Road - police action since it is extremely dangerous both for uphill and downhill traffic as they approach that junction.	23-07-2018	Email to JD	1. Resident agreed no further action was required on the bicycle signage. 2. TAPAG agreed to investigating flashing sign and 20mph as well as the word "school Xing" painted on the road. 3. Rachel shared the agreement with police on parking at the triangle at Hardwick Road. Jim raised to BT and Fix my Street as urgent action.		No Further Action Required
PC-Closed -10	Broken BT manhole caused hazard on Manor Road	30-Aug-2018	Phone call to JD	Provided temporary cover for the hole. BT put up protect barriers within 1 day and fixed the manhole cover within 4 days.	Built Environment	Closed
PC-Closed -11	Flatbed lorry backed into WOT Sign by bridge, bending posts. Photographic evidence provided by resident.  Waste bin pick-ups are missed on a regular basis from 9-	<u> </u>		Sign has been straightened out and sign is now back to previous position.  16 Oct: Residents say issue now appears to be addressed.  09 Sep: JD raised to Rob Simister for attention. Rob escalated this to the Cabinet Officer for Waste		Closed
PC-Closed -13	Members of the Bridge Club asked why the new windows of the Village Hall were all frosted.  Also asked when the new lighting was planned for replacement.	04-Sep-2018 05-Sep-2018		Referred them to Chair of the VH Committee to provide background on decision to make all windows frosted.  Oct OC meeting: Explanation provide and feedback solicited from other VH users and Parish Councillors who all agreed they were fine and a great improvement.  Lighting improvements will be looked at as a priority as part of the Village Hall improvements over the next 2 to 3 years.  Mar 2020: No further action has been taken by the twinning Society. Recommend we close this.  Jim has notified police and submitted report - crime reference number is: 43180274983. He has asked the		Closed
	WOT Twinning plaque appears to have been stolen from its position on the High Street between the two notice boards	07 Sep 2018	Email to JD	Twinning society to recommend how they would like to have it replaced. They showed a record that the PC originally paid for this in 1985.	Built Environment	Closed
	Provided letter on background of the Goring Heath Almshouse cobblestone planning issue. Requesting PC express support for this.		Email to	Sept 2018: Clerk sent email to Goring Heath PC offering		Closed
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	Parent from the school and another resident parent were concerned about the playground having an					
	unprotected view from neighbouring homes after the developer at the house adjacent to the school cut down		1	It now looks to be resolved as Jim spoke to the school Business Manager and who said that the developer has		
	Leylandii and Hazel Coppices that don't appear to have		Phone calls	agreed to erect an 8 foot closeboard fence to protect		Classed
PC-Closed -16	TPOs or require planning permission.	24-Sep-2018	ענ סזט	the view now.	School	Closed
	Resident contacted Sarah and Keith about a map of					
	WOT that was hundreds of years ago. He thought would be an interesting picture to be hung in the village					
	hall. The water tap at the top of the green has rusted up and	15/10/2018	Sarah	Map of WOT now raised on Village Hall.	Village Hall	Closed
	can't be switched off. We think it will need replacing (or fixed) and it would be good to do it before the frost sets			16 Oct: Asked Keith and VG WG to look at this. It is switched off now. Keith to advised that replacement is		
PC-Closed -18			email to JD	-	Village Green	Closed
				WOTHabs.		
	Resident identified a long length of barbed wire in the trees along Muddy Lane that should be removed.	18/10/2018	email to JD		Village Green	Closed
				Feb 2021: Metal fence along Thames Path now completely replace with Wooden fence. Can be closed.		
				May 2020: SODC has now approved a revised planning application with a timber fence. Suggest we leave this		
				open until the fence is replaced.  March 2020: Coombe Park resubmitted planning		
				application to replace metal fence with wooden one at		
				the original location. PC to review.  March 2019: PC strongly objected to approval of		
	Residents of Hartslock Bridleway and other village			retrospective planning applications for fence with recommendations for improvement.		
	residents have asked for the building of new fence along the Thames Path at Coombe Park to be stopped.			January 2019: Issue escalated to SODC Enforcement. SODC have allowed the work to continue but have		
	There is no planning application, it is much closer to the		Emails and	agreed with owner of Coombe Park to have planning		
	road than the previous fence, and the design is not consistent with the AONB guidelines.	21/1/2019	1		Planning	Closed
				01 Mar: Jim investigated site and assured resident that rubbish was cleared up from the site. They agreed the		
	Resident asked about ownership of the verges along the High Street related to a skip at Duchess Close			issue could be closed.  02 Feb: Rachel investigating with TAPAG as they are		
	construction site. Another resident express concern	20/4/5-	email to	investigating using the verge for parking spaces. Jim	Traffic and Dadde -	Class !
rc-closed -21	about the amount of rubbish on the site.	29/1/2019		provided the resident with an update.  O1 Apr: Keith installed 'No Dogs Allowed Sign' and fixed	· · · · · · · · · · · · · · · · · · ·	Closed
				gate so it shuts easily preventing dogs from coming in. 21 Mar: PC approved no dogs sign and agreed to look		
				at fixing the gate.		
	Resident asked if sign be reinstated at Manor Road			27 Feb: Keith to look into signs prohibiting dogs or to keep the gate closed.		
	Recreational Facility prohibiting dogs and to keep door					
	shut. Some dog poo was found there recently. The new sign asks for residents to clean up after their dogs but				Ones Con	
PC-Closed -22	doesn't prohibit them.	17/2/2019	email to JD	June 2020: Repair work is now complete.	Open Spaces	Closed
				May 2020: New supplier cannot get the required bricks under current lockdown.		
				Mar 2020: New supplier selected at Feb PC meeting as		
	Fix broken pillar on corner of Manor Road. Damaged by			previous supplier was unable to do the work.  O1 Apr: PC is getting quotes for it's repair. Company		
PC-Closed -23	large car carrier vehicle.	11/3/2019	Email to JD	responsible for its damage has agreed to pay for it.  01 Apr:This was raised informally to the owners for	Built Environment	Closed
	Concern about ivy on brick and flint wall at on			their information. The PC agreed at the April meeting that no further action is required on this, subject to		
	Hardwick Road at the narrows. Potential to damage wall		email to	any future recommendation at part of the		
PC-Closed -24	which is part of Conservation Area.	18/3/2019	Cierk	Conservation Area re assessment.  Mar 2020: This will not be an issue given the plans for	Conservation Area	Closed
				a wooden fence to replace the metal fence in the future.		
				01 Apr: Request sent to Coombe Park to look at regular litter removal on their side of the property. The		
				owners are aware of this and are taking action to pick		
				up the litter on a regular basis. They requested the consideration of little bins along Hartslock Bridleway.		
	Complaint about litter behind fence on Hartslock		email to	This can be put on hold subject to a decision on the planning application for the new fence.		No Further Action
PC-Closed -25	Bridleway.	21/3/2019	Clerk	01 May: OCC and resident has confirmed that the	Planning	Required
	Request to investigate a series of blocked drains on			drained are now cleared. April 2019: Issues raised on Fix My Street OCC		
PC-Closed -26		1/4/2019	1	Councillor and are now in progress.  Nov 201: Bollard repaired	Traffic and Parking	Closed
			1	01 Apr: OCC had said they ordered a new bollard at		
	Request to follow up on broken Bollard on lower		1	end of January, but this was escalated back to OCC as it is closed on fix my street. OCC has agreed to re-open		
PC-Closed -27	narrows. The commemorative tree on the village green for Fred	1/4/2019	with JD	this. Mar 2020: PC approved funding for a replacement	Built environment	Closed
	Phillipson has been snapped in two. It looks very sad			tree. Sally and Pete Woolhouse have replanted the		
	and needs replacing. It is planted beside the seat facing the pitch near the school. Pam and Fred both did so			tree. Can be closed. 14 Apr: Keith is working with Sally from WOTHabs to		
	much for the village and Fred was also the most tactful treasurer for the church for many years. They deserve			have the tree replaced.		
	to have a dignified memorial tree.	11/4/2019	Email to JD	Mar 2020: Raised to TAPAG, who are supportive of this	Village Green	Closed
				but it is not part of the initial strategy for traffic and		No Further
	A resident suggested that the PC develop a plan to encourage electric vehicles and charging points.		Raising in PC meeting	parking improvements.		Action Required
	A resident suggested that we organise a working party to trim the trees along Hardwick Road during the 3	. , ====	236	Mar 2020: Raised to Green Team who will priorities		
	week period that Hardwick Road is closed for gas		1	lwork in this for a future working party	Į l	No Fuether
PC-Closed -30	ranaira		Email to	work in this for a future working party.  12 July: JD discussing with John Bradon if this could be		No Further Action
	Repair of broken benches on Village Green raised by at	11/7/2019	Clerk	12 July: JD discussing with John Bradon if this could be a task for the new Green Team.  Mar 2020: 3 new sturdier benches ordered and install	Open Spaces	Action Required
PC-Closed -31		11/7/2019	Clerk	12 July: JD discussing with John Bradon if this could be a task for the new Green Team.  Mar 2020: 3 new sturdier benches ordered and install	Open Spaces	Action
PC-Closed -31	Repair of broken benches on Village Green raised by at	11/7/2019	Clerk Email to JD	12 July: JD discussing with John Bradon if this could be a task for the new Green Team.  Mar 2020: 3 new sturdier benches ordered and install in the Village Green to replace damaged benches.  Apr 2022: OCC will not prioritise new soakawy on Hardwick Road at this time due expense and other	Open Spaces	Action Required
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	Repair of broken benches on Village Green raised by at least 2 residents to PC.	11/7/2019	Clerk Email to JD	12 July: JD discussing with John Bradon if this could be a task for the new Green Team.  Mar 2020: 3 new sturdier benches ordered and install in the Village Green to replace damaged benches.  Apr 2022: OCC will not prioritise new soakawy on Hardwick Road at this time due expense and other priorities. This cannot be progressed further at this time.  Feb 2021: Leave open as OCC needs to check the Soakaways at end of Hardwick Road as they couldn't find them when they did the work in Sept 2020. OCC plan to investigate in FY after April 2021.  Sep 2020: OCC has now cleared all drains on Hardwick Road and Swanston Field and parts of the High Street.  Mar 2020: Melanie Hardwick, John Bradon, Warren Beard and Cllr Ferguson working to get these reported on Fix My Street and escalate to OCC and SODC as	Open Spaces Village Green	Action Required  Closed  No Further
	Repair of broken benches on Village Green raised by at	30/9/2019	Clerk Email to JD	12 July: JD discussing with John Bradon if this could be a task for the new Green Team.  Mar 2020: 3 new sturdier benches ordered and install in the Village Green to replace damaged benches.  Apr 2022: OCC will not prioritise new soakawy on Hardwick Road at this time due expense and other priorities. This cannot be progressed further at this time.  Feb 2021: Leave open as OCC needs to check the Soakaways at end of Hardwick Road as they couldn't find them when they did the work in Sept 2020. OCC plan to investigate in FY after April 2021.  Sep 2020: OCC has now cleared all drains on Hardwick Road and Swanston Field and parts of the High Street. Mar 2020: Melanie Hardwick, John Bradon, Warren Beard and Cllr Ferguson working to get these reported on Fix My Street and escalate to OCC and SODC as required.	Open Spaces  Village Green	Action Required Closed
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				May 2020: JD raised Fix My Street request 2109550. This report has been closed. However the issue has been passed to the relevant team for consideration for future programmed works		
	Resident requested that we raise resurfacing Hardwick road at the narrows to OCC as it is badly damage in several places.	10/5/2020	1D	Sep 20221: Yew tree work completed and Upper narrows tree cut back as part of high Street Road	Traffic and Parking	No Further Action Required
				resurfacing. Apr: 2021: Yew tree work on manor road planned for 21-22 April. SODC approved further Yew Tree cutting requested by a resident. This further work is subject to review by the Parish Council and may require a bat		
				survey.  Mar 2021: Bushes on upper narrows cleared by OCC road works. Yew tree work planned for Spring.  Jul 2020: PC approved funding for Heritage Tree surgeon to trim tree on Manor Road Verge.		
				The trees in Manor Road from the entrance up to the playground are now hanging over the road quite low and are being broken off by taller vehicles. Some of them need some trimming. Response: Cllr Higley working to address this.		
	Resident raised issues: - Need to trim Yew Trees at entrance to Manor Road			• I drove up to the upper narrows in a higher vantage point vehicle than a normal car, and because the growth into the roadway of bushes on the right-hand side, I was unable to see vehicles waiting to come down. Response: Advised resident to raise on to Fix		
	- Growth of bushes on upper High Street narrow is blocking view - Another resident raised concerns about yew trees on Manor Road impacting their property Feb 2021.	1/6/2020	Email to JD	Jul 2020: Cllr Donahue sent all councillors an	Open Spaces	Closed
				assessment of options to limit use of alcohol on the Village Green which was discussed at the July meeting. It was agreed that creating an alcohol-free Village Green would be difficult. Councillors cannot enforce the law only the police can. Councillor agreed that, as		
	Resident suggested that we look at alcohol restrictions on the Village Green to address anti-social behaviour such as "Alcohol Free Zones" or PSPOs used in other parts of the country.	14/6/2020	email to Clerk	a minimum, we should wait for a period of time and consider if the recent anti-social behaviour turns into a longer term issue and also whether controlling alcohol use is the most appropriate method for addressing it.	Village Green	No Further Action Required
				Dec 2020: New signs installed asking residents to be respectful "This is a residential area so please keep your voices down in the evening".  Sep 2020: PC agree to working of new sighs that included, "This is a residential area, so please keep		
	Residents on Hardwick Road expressed concern about noise and swearing from youth playing at the football field.	19/6/2020	Email to JD		Village Green	Closed
	Residents raised concern about compromised verge on			Nov 2020: This work was completed to repair the verge in Sep and the hedges were also cut back by OCC in Nov.  Aug 2020: JD and Clerk followed up with OCC and they have confirmed that is has been inspected and will be		
PC-Closed -40	Hardwick Road Across from Jubilee walk and that Jubilee hedges need to be cut back.  CC and FC raised issue of tap on Village Green needs to		Call to JD	repaired. Hedges have been added to "hatter list" and will be cut back soon. Additional cones added in the meantime.  Sep 2021: Alistair had a contractor fix the tap.  Sep 2020: Cllr Steward getting quotes for a	Traffic and Parking	Closed
PC-Closed -41	be replaced.	15///2020	Email to JD	replacement.  Nov 2020: Repair finally completed by TW in Nov.  Sep 2020: TW has now agreed it is their responsibility to repair the leak and is making plans to fix it.  Aug 2020: Clerk raised to Thames Water and Cllr Donahue raised to OCC and Flood forum team/ OCC is convinced this is a TW water main break, but TW is denying responsibility as chlorine tests are showing negative. Cllr Donahue asked OCC to work with TW directly on this.	Village Green	Closed
	Residents have asked for help in resolving leak on Eastfield Lane near the narrows where water is seeping out.	31/7/2020	email to Clerk		Built Environment	Closed
	Resident asked that we raise the issue of painting white			Sep 2021: Upper narrows repainted were included in the Hugh Street lines refresh  Mar 2021: OCC confirmed that the line panting will be refreshed this summer all along the High Street after the carriageway refresh is performed.  August 2020: Cllr Donahue raised to OCC contacts		
	lines on the upper narrows to OCC.	15/8/2020	Email to JD	responsible for road markings.  Sep 2020: Response received from TW that they already use the 3000 gallon tanker on Manor Road which is the smallest they have. The tanker normally travels on the road once per day. We asked a TW manger who lives in the village to investigate.  Sep 2020: Cllr Donahue raised issue to contact at TW, advised to raise a request for size and frequency of lorries on Manor Road to Environmental Information	Traffic and Parking	Closed
	Resident raised concern about Thames Water trucks riding on Pavement on Manor Road and damaging the surface. Asked PC to raise to TW.	15/8/2020	Met with JD	Regulations and also if they have other size tankers that they could use, which he has done as a starting point.  Aug 2020: Cllr Donahue met with resident and agreed Sep 2020:PC agreed that the resident can remove the Sycamore Tree and cut back the Yew tree. They also proposed to plant a new tree near this location in memory pf Pam Wilkinson.  Aug 2020: Cllr Donahue visited site and will raise to Sept PC meeting.	Thames Water	No Further Action Required
	Resident on Hardwick Road backing onto VG asked PC to review proposal to remove Sycamore Tree on the border with VG and trim yew trees overhanging their fence.	16/8/2020	Email to JD		Village Green	Closed
	Resident raised concern about the safety of the pavement in front of the Ferryboat for pedestrians.	1/9/2020	Fmail to ID	Apr 2023: PC agreed that we have taken this issue as far as we can. Issue can be closed.  Apr 2022: OCC determined that bollards could not go ahead due to high voltage utilities buried directly beneath the bollard location. OCC considers that all	Pavements	No Further Action Required
		, , , , , ,		Feb 2021: I have raised this to the bridge company but they stated that they had considered this but would find it difficult to differentiate between different key workers such as school teachers, doctors, etc.		•
	A resident asked that we raise a request to the Bridge Company that health care workers in uniform be exempt from paying the toll at the bridge as least during the pandemic.	9/2/2021	Phone call		Toll Bridge	Closed
. C CIUSEU -4/	a.ag are paracitite.	<i>э</i> ן 2/ 2021	,	Feb 2021: Cllr Higley is also investigating this. Some walkers have indicated that they leave dog bags and pick them up on the way back. Owners of Veg Shed do not see the need for a dog bin at the Veg Shed. Therer are already bins available at that location.	TOIL DITUGE	Joseu
PC-Closed -48	A resident has suggested that there may be a problem with litter and dog foul bags along Hardwick and may be a need for dog and/or litter bags by the Veg Shed.  A resident of Hillside asked that we contact SODC about	9/2/2021	email to council	Sep 2022: Ian Hogg cut back the Laurel Bush.	Open Spaces	No Further Action Required
	having the large Laurel at the bottom of Hillsides cut back. It has grown quite large in recent years. They said SODC's initial response was that they had no budget for		Request to	Jul 2022: 1an Hogg cut back the Laurel Bush.  Jul 2022: OCC contractors cut the Laurel Bush back to a limited degree the week of 4th July along with a few other trees (including large copper beech) and the		

## **WOT Residents Issues - Previously closed Issues**

				WOT Residents	ssues - Previously closed Is	sues
				Apr 2022: Yew tress were trimmed as part of the duty		T
				to care. PC approved Laurel and Sycamore are to be		
				removed on the upper part of the road as part of initiave to replace them with Yew trees. Planned for		
				Septemebr after nesting season.		
	A resident requested that the bushes and trees along			Apr 2021: The Green Team plan this as a future		
PC-Closed -50	the south side of Manor Road along Whitchurch House.	28/2/2021	email to JD	working party.	Open Spaces	Closed
	A resident raised the concern that the construction of			Mar 21: The areas around the new post mounts are		
	the new goal posts presented a hazard or tripping or		email to	now taped off. The posts will be installed the weekend		
PC-Closed -51	injury until the poles and nets are in place.	9/3/2021	KH		Open Spaces	Closed
	A recident raised the concern that the slurry seal			Discussed at April meeting and explained that pavement is owned by OCC. Resident to contact Cllr		No Eurthor
	A resident raised the concern that the slurry seal pavement resurfacing on the High Street damaged their		Discussion	Donahue if they have further questions.		No Further Action
PC-Closed -52	property.	8/4/2021	l	· ·	Pavements	Required
	A resident raised the concern that Thames Path walkers			06 Sep: Site visit held and decals were put on		
	and cyclists were turning down Manor Road by mistake			lampposts to better direct walks going past manor		
DC Classed F3	and some new signs may be needed on the High Street to avoid them getting lost.	20/7/2021	Email to ID	road. 21 Jul: JD contacted Thames Path manager. They	Duilt anvironment	Closed
PC-Closed -53	to avoid them getting lost.	20/7/2021	Elliali (0 JD	09 Sep: SODC planning officer doesn't believe it is	Built environment	Closed
				likely a breach of planning rules due to the hidden		
	A resident raised the concern that there was still metal			location of the fence.		
	green fencing with Coombe park estate and asked if this			06 Sep: JD raised to SODC planning manager who		
PC-Closed -54	was a planning issue.	29/8/2021	Email to JD	looked at Coombe park Planning application to see if it	Planning	Closed
				May 2023: Street finally repaired.		
				Apr 2022: Bridge company has requested a repair but it delayed due to spare parts availability due to		
	A resident asked that we contact to Bridge Company			pandemic.		
	about repairing the streetlight that was flickering on the			Dec 2021: Jim contacted the Bridge company		
PC-Closed -55	Pangbourne side of the toll bridge.	3/11/2021	Email to JD	the face and seems the face and all the seems	Built Environment	Closed
	A resident requested support to have the pavements by the Toll Bridge cleaned as thought thought it was			Jan 2022: Pavements cleaned by SODC.  Nov 2021: Jim escalated to SODC Councillor Peter		
	slippery with the leave and they were recovering from			Dragonetti who accepted that it was SODC's		
PC-Closed -56	surgery.	16/11/2021	Email to JD	responsibility.	Pavements	Closed
	A resident asked that we get the Thames Path			Feb 2022: Sign replaced by Thames Path Volunteers		
DC-Classe 57	organisation to replace the rotten sign pointing to the Church and the Mill	23/12/2021	Fmail to ID		Built Environment	Closed
PC-Closed -57	Charch and the Willi	23/12/2021	Eman to JD	June 2022: Rails paintedby Neil huntingtonApr 2022: A	DUIL ENVIRONMENT	Ciosed
	A resident asked that we get the black saftey rails at the			resident has volunteered to do this in the Spring.		
PC-Closed -58	cut repainted.	9/2/2022	Email to JD	Feb 2022: Asked Green team to organise.	Built Environment	Closed
	Docto on the Deliah Character Constant			July 2022: The Green Team were not aware of who		
PC-Closed -59	Posts on the Polish Church Garden were removed by a resident that felt they were impacting their privacy.	2/7/2022	phone call	installed the posts – assume it must have been SODC. The remains of the posts have been removed.	Open Spaces	Closed
rc-cioseu -33	Pavement by Prospect House – a resident asked that	2/1/2022	10 10	Aug2022: I checked with owners and they are planning	Open spaces	Closed
	the hedges on the narrow pavement outside of			to have it cut back as part of contract with their		
	Prospect House be cut back as it is impacting		phone call	gardener at least once a year. The hedges are now cut		
PC-Closed -60	pedestrian access.	4/7/2022	to JD		Built Environment	Closed
	Weed killer on Cricket Square – The school is concerned that toxic weedkiller is being used on the Village Green. The			July 2022:The CC confirms that there are no alternatives to putting weedkiller on the Village Green		
	Parish Council is responsible for maintaining all of the Village			Square. The CC has agreed to put signs up and tape		
	green with the exception of the Cricket Square which is			off the area when weedkiller is being used.		
	maintained by the CC. We do not use fertilizer or weed killer					No Further
	on the Village Green, although we have now discovered that the WCC uses weedkiller on the square at least twice a year					Action
PC-Closed -61	but puts tape around it.	7/7/2022	email to JD		Village Green	Required
				Sep 2022 - The PC purchased a secure lock to replace		
				the missing one. Mebners of the VG notified.		
	Village Green Gate Security -Gate lock was missing. A					
PC-Closed -62	reasident asked that security of the Vilalge Green Car park gate be addressed by the Parish Council.	1/9/2022	Call to		Village Green	Closed
PC-Closed -62	gate be addressed by the Farish Council.	1/9/2022	CIEIK	Sep 2023: Work has started in Eastfield House and	Village Green	Closed
				improved security measures are in place.		
				July 2023: Urban Villages says they plan to start work		
				to improve security by the end of July.		
				Oct 2022: Majestic Care have assured the resident that they are taking the required measures. No further		
				action requested from the PC. Issue raised for visibility		
				purposes only.		
	Security at Eastfield House – Some residents have been raising concerns about security of site with a number of					
	breakings occurring youth seen trespassing on a number of					
	occasions. It appears that Majestic Care is still responsible					
DC CL	for the building, despite the company Urban Village Group		email to		Duille Continue on the	Classi
PC-Closed -63	making a planning application recently.  Tree on Muddy lane – Resident who lives adjacent to	3/10/2022	Cierk	Nov 2022: Checked with OCC Countryside officer and	Built Environment	Closed
	Muddy lane would like to have an Elm tree removed that is			SODC planning as well as Green Team Guardian.		
	largely overhanging their property. As the ownership of			Consensus is that the tree can be removed as land has		
	Muddy lane is unclear, I intend to raise this to the Countryside Officer who looks after Muddy lane as a			no clear owner and no TPO. Current location appears		
	footpath. The tree is not large and I don't think it's removal			to be a hazard to homeowners.		
PC-Closed -64	should have a significant impact.	4/11/2022	text to JD		Open Spaces	Closed
				Sep 2023: Cllr Higley investigated. Ivy has now been		
				killed, but tree does not appear unsafe or to be		
				blocking the road. No further action required.		
	Resident raised a concern about a yew tree on Hardwick					
	Road by power substation near upper narrows. They are		email to			
PC-Closed -65	concerned that it could be a hazard if it comes down.	10/11/2022	Clerk		Open Spaces	Closed
	Residents an WCC raised concerns about Village Green signs and bins :			Sep 2023: Cllr Parkes arranged for signs to be posted		
	- CCTV signs to improve security at the Pavilions			and bench and bin to be relocated. Can be closed.		
	- No BBQ signs on the fence to address reports of BBQs,					
	especially in the hot dry weather.					
	- Proposal to move the bin and bench from west sign of Football goal to the east side		Message			
PC-Closed -66	<u> </u>	1/4/2023	_		Open Spaces	Closed
				Jul 2023: Cllr Donahue and Neil Huntington repaired		
DC Classic C	Thomas Both Sign at Tall Booth Boot			sign and recemented in place. OCC Highway is happy	Duilt Environment	Classed
	Thames Path Sign at Toll Booth Bent	1/6/2023	WILLI JU	for us to remove it from their incident list.	Built Environment	Closed
PC-Closed -68						+
PC-Closed -69						+
PC-Closed -70						+
PC-Closed -71 PC-Closed -72						+
PC-Closed -72 PC-Closed -73						+
PC-Closed -73 PC-Closed -74						+
PC-Closed -74 PC-Closed -75						+
c-ciosea -/5				<u> </u>		1

Total Closed since May 2018	67
No further action required by the PC	16
Closed, issue addressed	51

	Total	67
Open Spaces		16
Conservation Area		1
School		1
Pavements		3
Planning		5
OCC Services		1
Thames Water		1
Built Environment		15
Village Hall		2
Village Green		12
Toll Bridge		1
TAPAG - Traffic and Parking		9
Categories		